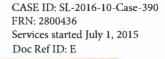
Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds





# **Account Summary**

**Total Due** 

BERKS COUNTY INTERMEDIATE

Previous Charges	\$ 4,158.00
Payment Received on Jun 16.	-4,158.00
Balance	\$ .00
New Charges	
Verizon (page 3)	\$ 4,158.00
Total New Charges Due Jul 29, 2015	\$ 4,158.00

Manage Your Account Online Go to the For Your Information section for details



### We Value Your Business

And want you to stay with us. If you are a business with 19 or less employees, we're here to help you, our valued customer. Call 1-888-378-2680; together we'll evaluate your current needs and find new ways to save you money on phone, Internet and TV bundles.

Billing Date: 07/01/15 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

53 - 2840 - 538 - 160-00 - 670-470 4158.00 bk to my 158.00 bk

\$4,158.00

Questions about your bill? Call 1 800 700-8297 See page 2 for all other Verizon contact information

Change of billing address?

Go to verizon.com/billingaddress or call us

▼ Detach & return payment slip with your check, payable to

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 07/01/15 Page 2 of,6 Telephone Number: 215 182-3844\* Account Number: 215 182-3844 731 84Y

## How to Reach Us

HOW TO HEACH US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

# **For Your Information**

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## **Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

## Product Information

For Verizon product information visit verizon com or use our automated help line at 1-800-234-2340.



Billing Date: **07/01/15** Page **3** of 6 Telephone Number: **215 182-3844** Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84YServices started July 1, 2015

Doc Ref ID: E

#### MONTHLY SERVICE - NON-BASIC (Jul 1 to Jul 31)

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges
Reference ID DCXGU0K182

\$ 4,158.00

# For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

## For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 33078, St. Petersburg, FL 33733

## Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-88-500-5358).

## Bankruptev Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Easy Account Management Available Online

We offer online account management at verizon com/mybizlearn for oursmall business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 07/01/15 Page 4 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1,

2015

Doc Ref ID: E

# For Your Information

\* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area atverizonenterprise.com

- \* Get an order status around the clock
- Receive an email notification when your invoice is ready, so you can download or print it)
- Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

## FUSF Fee Changes July 1, 2016

Your Federal Universal Service Fund (FUSF) fee may change on July 1, 2015 Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

## Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service;
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC:
- \* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon com or call the number listed on your bill

# Notice Regarding Disclosure of Billing Name and Address to Third Parties

If you accept any collect or bill-to-third party calls to your local telephone number, your billing name and address (BNA) may be disclosed to other telecommunications providers and their authorized billing and collection agents as required under the policies and rules of the Federal Communications Commission You have the right to request that your BNA not be disclosed to third parties by contacting Verizon at 1.800 VERIZON to request a block. If you have an unlisted or non-published number, you must still request a block to prevent disclosure of your BNA and are presumed to have given your consent to disclosure beginning 30 days after the first time you are advised of the information in this notice

# Notice Regarding Disclosure of Billing Name and Address to Third Parties

If you accept any collect or bill-to-third party calls to your local telephone number, your billing name and address (BNA) may be disclosed to other telecommunications providers and their authorized billing and collection agents as required under the policies and rules of the Federal Communications Commission You have the right to request that your BNA not be disclosed to third parties by contacting Verizon at 1.800 VERIZON to request a block If you have an unlisted or non-published number, you must still request a block to prevent disclosure of your

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **07/01/15** Page **5** of 6 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84\Services started July 1, 2015

Doc Ref ID: E

# For Your information

BNA and are presumed to have given your consent to disclosure beginning 30 days after the first time you are advised of the information in this notice.

# Caller ID Blocking and Automatic Number Identification

Caller ID Blocking - You can prevent the display of your telephone number on a Caller ID phone with these options:

- \* Per-Call Blocking To block your number on a per call basis, press \*67 before making a call (1167 on a rotary phone) There is no charge for this using this option.
- option.

  \* Line Blocking You may order per line blocking in states where available to block your number on all outgoing calls. You can press \*82 before a call to allow your number to display on that call (1182 on a rotary phone).

Automatic Number Identification - When you call 911, or dial 800, 888, 877, 855, 866 and other toll free numbers, the party you call can identify your telephone number using a network technology called Automatic Number Identification (ANI). Caller ID blocking may not prevent the people who answer such calls from seeing your phone number and name. FCC rules, however, prevent parties that are assigned toll free numbers from reusing or selling the telephone numbers identified through ANI without the subscriber's consent

#### You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register,
- 2. Enter your invitation code GGX9Z3PBA6 and complete the simple registration process.\*
- Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account
- \*The Invitation Code provided expires on 08/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 07/01/15 Page 6 of \$

Case-390 FRN: 2800436

Telephone Number: 215 182-3844' FRN: 2800436
Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ 00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 4,158,00	\$ 4,158.00
Total	\$  00	\$ 4,158.00	\$ 4,158.00

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **07/01/15** Page **1** of 8 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

#### BERKS COUNTY INTERMEDIATE

# **Account Summary**

Previous Charges	\$ 19,112.00
Payment Received on Jun 16.	- 19,112.00
Balance	\$ .00
New Charges	
Other Providers (page 1)	\$ 19,112.00
Total New Charges Due Jul 29, 2015	\$ 19,112.00
Total Due	\$ 19,112.00
Manage Value Assessed Online	

Manage Your Account Online
Go to the For Your Information section for details

\*\*\*

# We Value Your Business

And want you to stay with us, If you are a business with 19 or less employees, we're here to help you, our valued customer. Call 1-888-378-2680; together we'll evaluate your current needs and find new ways to save you money on phone, Internet and TV bundles.

\$19,112.00 - \$700.00 (Ineligible) = \$18,412.00 Eligible

53-2840-538-166-06-676-470

1701200 K & Part 15

2100.00

**Questions about your bill? Call 1800 700-8297**See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

NU 8 2015

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

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Billing Date: 07/01/15 Page 2 of 8 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

How to Reach Us			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements	1000	1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee, Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each **Product Information** payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%

## Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

veri<u>zo</u>n

CASE ID: SL-2016-10-

Case-390

Billing Date: 07/01/15 Page 3 of 8 FRN: 2800436

Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 134 Prvices started July 1, 2015

Doc Ref ID: E

Total Verizon charges Reference ID BOEECR3182 \$ .00

Advanced Data Services billing questions call 1-800-VERIZON Billing for Advanced Data Services The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right. Summary of Advanced Data Services Current Month Charges Total Advanced Data Services \$ 4,600.00 \$ 4,600.00 Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ 4600.00 .00 Credits Discount Savings
Total Current Month Charges 00 \$ 4,600.00 Circuit/Line/Site Charges 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE Circuit: 28.LUXX.575048..PA 06/22/15-07/21/15 Ed Ctr. IU Monthly Charges Net Charge
Circuit: 28.LVXX.250085..PA 28.LVXX.250085..PA 16064431 BCIU LEARNING CENTER AT ST. PAULS St. laul IU Net Charge Circuit: 28.LVXX.250086..PA 06/22/15-07/21/15 \$ 700.00 V √28.LVXX.250086..PA 16036581 BCIU LEARNING CENTER ALS'ACE ± U 700.00 \$ 700.00 Monthly Charges Net Charge Circuit: 28.LVXX.250102..PA 06/22/15-07/21/15 28.LVXX<mark>.250102...</mark>PA 220684 BCIU LEARNING CENTER AT ALSACE Monthly Charges Net Charge Circuit: 28.LVXX.250486..PA 06/22/15-07/21/15 \$ 700.00 Ineligible 28.LVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL Monthly Charges Net Charge Total Charges \$ 700.00 \$ 4,600.00 Service and Equipment Information Inventory of Account Level Services Account Contract(s) Contract ID CUSTOM CONTRACT 0002063288 Length of Term: 48 Mth(s) Start/End Dates: 07/01/12- 06/30/16 CUSTOM CONTRACT 0002067300 Length of Term: Start/End Dates: Mth(s) 60 07/30/14- 07/29/19



Billing Date: 07/01/15 Page 4 of 8 Case-390
Telephone Number: 215 182-4895 FRN: 2800436
Account Number: 215 182-4895 365 137
Services started July 1, 2015

Advanced Data Service:
billing questions call Doc Ref ID: E
1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575048PA		
Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	06/27/12	1,800.00
		\$ 1,800.00
Circuit: 28.LVXX.250085PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
		\$ 700.00
Circuit: 28.LVXX.250086PA Service Description Effective Date 3 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 4 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250102PA		
Service Description Effective Date 5 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 6 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250486PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/31/14	700.00
		\$ 700.00
Line: 215 199-2352 Service Description  8 Non-Published Service Quantity  1	06/27/12	.00
_		\$ .00
Advanced Data Services invoice charges	for June	\$ 4,600.00
Summary of Advanced Data Services  Current Month Charges  Total Advanced Data Services		14,512.00 \$ 14,512.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits Discount Savings	14512.00 .00	
Total Current Month Charges	.00	\$ 14,512.00
Circuit/Line/Site Charges		

Circuit: 28.LUXX.000303..PA 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN **ADMIN** 

Monthly Charges

\$ 3,912.00

IU

Net Charge Circuit: 28.LUXX.575049..PA 06/22/15-07/21/15

28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL

CASE ID: SL-2016-10-Billing Date: 07/01/15 Page 5 of 8 Case-390 Telephone Number: 215 182-4895 veri<u>zo</u>n FRN: 2800436 Account Number: 215 182-4895 365 13Y Services started July 1, 2015 Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON Billing for Advanced Data Services 1,800.00 Monthly Charges Wilson Net Charge \$1,800.00 Wilson
Circuit: 28.LUXX.575054..PA 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL 06/22/15-07/21/15 1,800.00 Monthly Charges Net Charge
\$ 1,800.00
Circuit: 28.LVXX.000451..PA 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND 06/22/15-07/21/15 **TECHNOLOGY CENTER** 700.00 \$ 700.00 RMCTC Monthly Charges Net Charge Circuit: 28.LVXX.000453..PA 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL Net Charge \$\frac{700.00}{\$700.00}\$
Circuit: 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL 06/22/15-07/21/15 700.00 \$ 700.00 Net Charge \$ 700.00 GOV. M. Sflin Monthly Charges Net Charge
Circuit: 28.LVXX.000457..PA 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL 06/22/15-07/21/15
20.00 M. h lenberg Muhlenberg Monthly Charges 700.00 Net Charge Circuit: 28.LVXX.000459..PA 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL \$ 700.00 Freetwood Monthly Charges Net Charge Circuit: 28.LVXX.000461..PA 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL Kutztown Monthly Charges 700.00 Net Charge \$700.00 \$700.00 \$700.00 \$700.00 \$700.00 \$1. Monthly Charges 700.00 WYO Net Charge
Circuit: 28.LVXX.003269..PA 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL Tilden Monthly Charges Net Charge
Circuit: 28.LVXX.250065..PA 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL Brecknock

Monthly Charges

Net Charge Total Charges



Billing Date: 07/01/15 Page 6 of 8 Telephone Number: 215 182-4895

Case-390

Account Number: 215 182-4895 365 16Y FRN: 2800436

1,800.00

Services started July 1, 2015

Doc Ref ID: E

Advanced Data Service

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Inventory of Account Level Services Account Contract(s) Contract ID

CUSTOM CONTRACT 0002058768 Length of Term: Start/End Dates: 60 Mth(s) 07/01/11- 06/30/16

Effective Date

Inventory of Circuits/Lines/Sites
Circuit: 28.LUXX.000303..PA
Service Description Effective
1 TLS Port With Access Line
Connection 1000Mbps 3,912.00 07/03/06 Quantity \$ 3,912.00

Circuit: 28.LUXX.575049.PA
Service Description Effective
TLS Interoffice Mileage
Quantity 5
TLS Port With Access Line
Connection 1000Mbps Effective Date 07/28/11 .00 1.800.00 07/28/11 Quantity \$ 1,800.00 Circuit: 28.LUXX.575054..PA
Service Description Effective Date
4 TLS Interoffice Mileage
Quantity 3
5 TLS Port With Access Line
Connection 1000Mbps 09/13/11 .00

Quantity \$ 1,800.00 Circuit: 28.LVXX.000451..PA
Service Description Effectiv
6 TLS Port With Access Line
Connection 100Mbps
Quantity 1 Effective Date 07/03/06 700.00

09/13/11

\$ 700.00 Circuit: 28.LVXX.000453..PA
Service Description Effectiv
7 TLS Port With Access Line
Connection 100Mbps
Quantity 1 Effective Date 07/03/06 700.00 \$ 700.00

Circuit: 28.LVXX.000454.PA
Service Description Effectiv
8 TLS Port With Access Line
Connection 100Mbps
Quantity 1 Effective Date 07/03/06 700.00 \$ 700.00 Circuit: 28.LVXX.000455.PA
Service Description Effectiv
9 TLS Port With Access Line
Connection 100Mbps
Quantity 1 Effective Date 07/03/06 700.00 \$ 700.00

Circuit: 28.LVXX.000457..PA
Service Description Effective Date
10 TLS Port With Access Line
Connection 100Mbps 07/03/06 700.00 Quantity

\$ 700.00

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 07/01/15 Page 7 of 8 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

.00

Case-390 FRN: 2800436

Services started July 1,

Advanced Data 20 Tices Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LVXX.000459PA		
Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
C' ' 20 I NVV 000461 DA		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 5 TLS Interoffice Mileage Quantity 4	11/14/11	.00
Quantity 4 6 TLS Port With Access Line Connection 100Mbps Quantity 1	11/14/11	700.00
quantity 1		\$ 700.00
Line: 215 182-3844 Service Description Effective Date 7 Listed Service	06/01/06	.00

\$ .00 \$ 14,512.00 Advanced Data Services invoice charges for June \$ 19,112.00 **Total Current Advanced Data Services Invoice Charges** 

12/21/11

# For Your Information

Quantity

8 Non-Published Service Quantity

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.



Billing Date: 07/01/15 Page 8 of 8 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

CASE ID: SL-2016-10-

Case-390

Services started July 1, 2015

Doc Ref ID: E

# For Your Information

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code 37EWFT06AZ and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your
- \*The Invitation Code provided expires on 08/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 19,112.00	\$ 19,112.00
Total	\$ .00	\$ 19,112.00	\$ 19,112.00

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **08/01/15** Page **1** of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

# BERKS COUNTY INTERMEDIATE

# **Account Summary**

Previous Charges	\$ 4,158.00
Payment Received on Jul 27.	- 4,158.00
Balance	\$ .00

**New Charges** 

Verizon (page 3) \$ 4,158.00

Total New Charges Due Aug 31, 2015 \$4,158.00
Total Due \$4,158.00

Manage Your Account Online

Go to the For Your Information section for details

of to pry



Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 08/01/15 Page 2 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

How to Reach Us			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com	10,000	24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
		1-800-440-8052	7:00am-6:00pm CST M-F
Payment Arrangements		1-800-440-8052	7:00am-6:00pn

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

# For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## **Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each 
Product Information payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **08/01/15** Page **3** of 6 Telephone Number: 215 182-3844

Case-390 SERN: 2800436

Account Number: 215 182-3844 731 84YFRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# MONTHLY SERVICE - NON-BASIC (Aug 1 to Aug 31)

Description	Qty	Unit Rate	
CPE Routers	14	297.00	4,158.00
Total			\$ 4,158.00
Verizon non-basic charges **			\$ 4,158.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges
Reference ID DCXGU0K182

\$ 4,158.00

# For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 33078, St. Petersburg, FL 33733.

## **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

# Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

# PA E911 Rate Change Effective 8-1-2015

The Commonwealth of Pennsylvania has increased the 911 fee to \$1.65, effective August 1, 2015. That increase is reflected in this bill.

## Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

33 9998 2151823844 08 PA210\*HBRDA1 00001086 1S0000007713

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 08/01/15 Page 4 of 6 Telephone Number: 215 182-3844

Case-390

Account Number: 215 182-3844 731 84YFRN: 2800436 Services started July 1, 2015

Doc Ref ID: E

# For Your Information

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business

Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your

#### You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code HWQKFPYWO7 and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 09/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **08/01/15** Page **5** of 6 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y FRAN: 2000430 Services started July 1, 2015

Doc Ref ID: E

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$00	\$ .00	\$ .00
Non-Basic	\$00	\$ 4,158.00	\$ 4,158.00
Total	\$00	\$ 4,158.00	\$ 4,158.00



Case-390

Billing Date: **08/01/15** Page **6** of 6 Case-390 FRN: 2800436 Account Number: **215** 182-3844 731 847 Services started July 1, 2015

Doc Ref ID: E

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Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 08/01/15 Page 1 of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

#### BERKS COUNTY INTERMEDIATE

Invoice \$34,112.00

Ineligible **Account Summary** \$(700.00) ALACE LC 28.LVXX.250102..PA \$(3,000.00) RMCTC (NEW) 28.LUXX.575188..PA Ineligible \$ 19,112.00 Ineligible Previous Charges \$(3,000.00) ANTIETAM (NEW) -19,112.00 28.LUXX.575186..PÅ Payment Received on Jul 27. \$(3,000.00) GOVERNOR MIFFLIN (NEW) Balance \$ .00 Ineligible 28.LUXX.575189..PA New Charges \$ 34,112.00 Ineligible MUHLENBERG (NEW) \$(3,000.00) Other Providers (page 1) \$34,112.00 28.LUXX.575184..PA Total New Charges Due Aug 31, 2015 \$ 34,112.00 Ineligible \$(3,000.00) **KUTZTOWN (NEW)** Total Due 28.LUXX.575185..PA

**Manage Your Account Online** Go to the For Your Information section for details Total Eligible \$18,412.00

10-2840 - 2100,00

Circuit upgrades not active until August 23 2015. Payment made to avoid late charges.

Dispute charges on all five (new) circuits.

Circuit ineligible.

28.LVXX.250102..PA 220684 BCIU LEARNING CENTER

28.LVXX.250102... AT ALSAGE 0 2015 ACCOUNTING OFFICE

Questions about your bill? Call 1 800 700-8297 See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **08/01/15** Page **2** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

# How to Reach Us

enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com		24 hours a day
enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
(third party fee applies)	1-800-345-6563	24 hours a day
	1-800-440-8052	7:00am-6:00pm CST M-F
	enterprisecenter.verizon.com enterprisecenter.verizon.com enterprisecenter.verizon.com	enterprisecenter.verizon.com         1-800-700-8297           enterprisecenter.verizon.com         1-800-294-7833           (third party fee applies)         1-800-345-6563

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

# For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

## **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.



CASE ID: SL-2016-10-Billing Date: **08/01/15** Page **3** of 12 Telephone Number: 215 182-4895

Case-390

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Total Verizon charges Reference ID BOEECR3182

\$ .00

Doc Ref ID: E

Billing for Advanced Data Services	Advanced Data Services billing questions call 1-800-VERIZON
The following charges appear on your Verizon bill as a service to Advan Services. Direct your billing questions to the phone number on the righ	ced Data
Summary of Advanced Data Services  Current Month Charges  Total Advanced Data Services	\$ 4,600.00 \$ 4,600.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits	
Discount Savings .00	0.4500.00
Total Current Month Charges Circuit/Line/Site Charges	\$ 4,600.00
Circuit: 28.LUXX.575048PA 28.LUXX.575048PA 16064433 B 07/22/15-08/21/15	CIU EDUCATION CENTRE
Monthly Charges	1,800.00
Net Charge Circuit: 28.LVXX.250085PA 28.LVXX.250085PA 16064431 BC 07/22/15-08/21/15	\$ 1,800.00 CIU LEARNING CENTER AT ST. PAULS
Monthly Charges	700.00
Net Charge Circuit: 28.LVXX.250086PA 28.JWXX.250086PA 16036581 B	\$ 700.00
07/22/15-08/21/15	CIU LEARNING CENTER
Monthly Charges  Net Charge Circuit: 28.LVXX.250102PA (28.LVXX.250102PA 220684 BC) 07/22/15-08/21/15	700.00 \$ 700.00 IU LEARNING CENTER AT ALSACE
Monthly Charges  Net Charge Circuit: 28.LVXX.250486PA 28.LVXX.250486PA 21068 PERF 07/22/15-08/21/15	700.00 Ineligible RY ELEMENTARY SCHOOL
Monthly Charges	700.00
Net Charge Total Charges	\$ 700.00 \$ 4,600.00
Service and Equipment Information	5 T1000.00
Inventory of Account Level Services Account Contract(s) Contract ID CUSTOM CONTRACT 0002063288 Length of Term: 48 Mth(s) Start/End Dates: 07/01/12- 06/30/16	
CUSTOM CONTRACT 0002067300  Length of Term: 60 Mth(s)  Start/End Dates: 07/30/14- 07/29/19	



Billing Date: **08/01/15** Page **4** of 12 Case-390 Eilling Date: 08/01/15 Fage 4 of 12 FRN: 2800436
Telephone Number: 215 182-4895 'FRN: 2800436
Account Number: 215 182-4895 365 13Y
Services started July 1, 2015

Advanced Data Service: Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575048PA	C	
Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	06/27/12	1,800.00
Circuit: 28.LVXX.250085PA STANIS		\$ 1,800.00
Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
Circuit: 28.LVXX.250086PA		\$ 700.00
Service Description Effective Date 3 TLS Interoffice Mileage Quantity 1	07/02/12	.00
4 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1 Circuit: 28.LVXX.250102PA  AUSAGE		\$ 700.00
Service Description Effective Date 5 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 6 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
Circuit: 28.LVXX.250486PA		\$ 700.00
Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/31/14	700.00
Line: 215 199-2352		\$ 700.00
Service Description Effective Date 8 Non-Published Service Quantity 1	06/27/12	00
		\$ .00
Advanced Data Services invoice charges	for July	\$ 4,600.00
Summary of Advanced Data Services  Current Month Charges  Total Advanced Data Services		29,512.00 \$ 29,512.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits	23512.00 6000.00	
Discount Savings Total Current Month Charges	.00	\$ 29,512.00
Circuit/Line/Site Charges		

Circuit: 28.LUXX.000303..PA 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 07/22/15-08/21/15 ADMIN

| Monthly Charges 3,912.00 | Net Charge \$ 3,912.00 | Circuit: 28.LUXX.575049..PA 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL 07/22/15-08/21/15 3,912.00 \$ 3,912.00



Billing Date: **08/01/15** Page **5** of **12** Case-390 Telephone Number: **215** 182-4895 FRN: 2800436

Account Number: 215 182-4895 365 13 Services started July 1, 2015

Doc Ref ID: E

Advanced Data Services billing questions call 1-800-VERIZON

Billing for Advanced Data Services Monthly Charges Net Charge
Circuit: 28.LUXX.575054..PA

28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL Monthly Charges

Net Charge

S 1,800.00

Circuit: 28.LUXX.575184..PA

RELITION (new) 21106 MUHLENBERG HIGH SCHOOL 1,800.00 6010 Monthly Charges ,200.00 2 odays V60 Prorated Charges Net Charge Circuit: 28.LUXX.575185..PA 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL \$ 3,000.00 Ineligible/ Monthly Charges 1,800.00 Prorated Charges .200.00Net Charge Circuit: 28.LUXX.575186..PA **\$ 3,000.00** Ineligible 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL 07/02/15-08/21/15 Monthly Charges 1,800.00 Prorated Charges Net Charge Circuit: 28.LUXX.575188..PA **\$ 3,000.00** Ineligible 28.167×X.575188...PA (new) 154184 READING-MUHLENBERG CAREER AND 07/02/15-08/21/15 TECHNOLOGY CENTER Monthly Charges 1,800.00 Prorated Charges Net Charge Circuit: 28.LUXX.575189..PA \$ 3,000.00 Ineligible 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH 07/02/15-08/21/15 1,800.00 Monthly Charges Prorated Charges 1,200.00 \$ 3,000.00 Ineligible Net Charge
Circuit: 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER Monthly Charges Net Charge
Circuit: 28.LVXX.000453..PA

07/22/15-08/21/15

28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL Monthly Charges Net Charge \$ 700.00
Circuit: 28.LVXX.000454..PA 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL Monthly Charges

Net Charge

Circuit: 28.LVXX.000455..PA (M LOUD) \$ 700.00

Circuit: 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH Monthly Charges Net Charge Circuit: 28.LVXX.000457..PA \$ 700.00 MU/OLD) **07/22/15-08/21/15** 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

CASE ID: SL-2016-10-Billing Date: 08/01/15 Page 6 of 12 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436 veri<u>zo</u>n Services started July 1, 2015 Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON Billing for Advanced Data Services Monthly Charges Net Charge Circuit: 28.LVXX.000459..PA 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL 700.00 \$ 700.00 Monthly Charges Net Charge Circuit: 28.LVXX.000461..PA 07/22/15-08/21/15 2: A (ALLOU) 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL 700.00 \$ 700.00 Monthly Charges Net Charge
Circuit: 28.LVXX.000462..PA
VXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL Monthly Charges Net Charge
Circuit: 28.LVXX.003269..PA
28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL 700.00 \$ 700.00 Monthly Charges Net Charge Circuit: 28.LVXX.250065..PA BRECKNOCK 07/22/15-08/21/15 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL Monthly Charges Net Charge Total Charges 700.00 \$ 29,512.00 Additions and Changes to Verizon Service(s) Line Level Circuit: 28.LUXX.575184..PA Service Request: 783096759 Account Activity 07/02/15 Description of Charge(s) Type 0 .00 TLS Port With Access Line Connection 1000Mbps Services Added to Account - Monthly Charges are prorated from 07/02/15 thru 07/21/15 Description of Charge(s)

2 TLS Port With Access Line
Connection 1000Mbps

Total for 28.LUXX.575184..PA
Circuit: 28.LUXX.575185..PA
Service Request: 902908418 Type 1,200.00 \$ 1,200.00 Account Activity 07/02/15 Description of Charge(s) Type 3 TLS Port With Access Line 0 .00 Connection 1000Mbps Services Added to Account - Monthly Charges are prorated from 07/02/15 thru 07/21/15 Description of Charge(s)

Type 4 TLS Port With Access Line Р 1,200.00 Connection 1000Mbps
Total for 28.LUXX.575185..PA

Circuit: 28.LUXX.575186..PA Service Request: 423205342 Account Activity 07/02/15 \$ 1,200.00



Billing Date: **08/01/15** Page **7** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

Case-390 FRN: 2800436

Services started July 1, 2015

Advanced Data Services billing questions call 1-800-VERIZON

¥	
Billing for Advanced Data Services	
Description of Charge(s)  Type	00
1 TLS Port With Access Line 0 Connection 1000Mbps	.00
Services Added to Account - Monthly Charges	
are prorated from 07/02/15 thru 07/21/15	
Description of Charge(s) Type	1 200 00
2 TLS Port With Access Line P	1,200.00
Connection 1000Mbps Total for 28.LUXX.575186PA	\$ 1,200.00
Circuit: 28.LUXX.575188PA	,
Service Request: 513195184	
Account Activity 07/02/15	
Description of Charge(s)  Type  TIS Port With Access Line	.00
3 TLS Port With Access Line 0 Connection 1000Mbps	.00
Services Added to Account - Monthly Charges	
are prorated from 07/02/15 thru 07/21/15	
Description of Charge(s)  Type  Type  Type	1 200 00
4 TLS Port With Access Line P Connection 1000Mbps	1,200.00
Total for 28.LUXX.575188PA	\$ 1,200.00
Circuit: 28.LUXX.575189PA	
Service Request: 212997702	
Account Activity 07/02/15	
Description of Charge(s)  5 TLS Port With Access Line  0	.00
Connection 1000Mbps	
Services Added to Account - Monthly Charges	
are prorated from 07/02/15 thru 07/21/15	
Description of Charge(s)  6 TLS Port With Access Line  P	1,200.00
Connection 1000Mbps	1,200100
Total for 28.LUXX.575189PA	\$ 1,200.00
Explanation of Type	
P indicates Pro-Rated Charge O indicates One-Time Charge	
Service and Equipment Information	
Inventory of Account Level Services	
Account Contract(s) Contract ID CUSTOM CONTRACT 0002058768	
Length of Term: 60 Mth(s)	
Start/End Dates: 07/01/11- 06/30/16	
CUSTOM CONTRACT 0002068584	
Length of Term: 60 Mth(s)	
Start/End Dates: 06/30/15- 06/29/20 CUSTOM CONTRACT 0002068585	
Length of Term: 60 Mth(s)	
Start/End Dates: 06/30/15- 06/29/20	
Inventory of Circuits/Lines/Sites	
Circuit: 28.LUXX.000303PA	
Service Description Effective Date	2.012.00
7 TLS Port With Access Line 07/03/06 Connection 1000Mbps	3,912.00
Quantity	
	\$ 3,912.00
Circuit: 28.LUXX.575049PA	
Service Description Effective Date 8 TLS Interoffice Mileage 07/28/11	.00
Quantity 5	.50
9 TLS Port With Access Line 07/28/11	1,800.00



Billing Date: **08/01/15** Page **8** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

Case-390 FRN: 2800436 Services started July 1,

CASE ID: SL-2016-10-

Advanced Data Ser@@15 billing questions call 1-800-VERIZON

Doc Ref ID: E

Billing for Advan	ced Data Services
Connection	1000Mbps
0	1

Connection 1000Mbps Quantity 1		
		\$ 1,800.00
Circuit: 28.LUXX.575054.PA Service Description Effective Date 1 TLS Interoffice Mileage	09/13/11	.00.
Quantity 3	07710711	.00
2 TLS Port With Access Line Connection 1000Mbps Quantity 1	09/13/11	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575184PA Service Description Effective Date		
3 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575185PA		
Service Description Effective Date 4 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575186PA		
Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575188.PA Service Description Effective Date 6 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575189PA		
Service Description Effective Date 7 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
quantity 1		\$ 1,800.00
Circuit: 28.LVXX.000451PA		
Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000453PA		<b>4</b> / 00000
Service Description Effective Date 9 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000454PA		
Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Quantity 1		\$ 700.00



Billing Date: **08/01/15** Page **9** of 12 Telephone Number: 215 182-4895

Case-390 FRN: 2800436

Account Number: 215 182-4895 365 13Y Services started July 1,

Advanced Data 28ct vices billing questions call 1-800-VERIZON

Doc Ref ID: E

Billing for Advanced Data Services Circuit: 28.LVXX.000455PA Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Circuit: 28.LVXX.000457PA		\$ 700.00
Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000459PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
quantity		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 5 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 7 TLS Interoffice Mileage Quantity 4	11/14/11	.00
8 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1		\$ 700.00
Line: 215 182-3844 Service Description Effective Date 9 Listed Service	06/01/06	.00
Quantity 1	12/21/11	.00
10 Non-Published Service Quantity 1	12/21/11	145
		\$ .00
Advanced Data Services invoice charges		\$ 29,512.00
<b>Total Current Advanced Data Services</b>	Invoice Charges	\$ 34,112.00

# For Your Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers
CPNI is information that relates to the type, quantity, destination, technical

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 08/01/15 Page 10 of 12 CASE ID: SL-2016-10-

Services started July 1, 2015

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# For Your Information

duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

#### PA E911 Rate Change Effective 8-1-2015

The Commonwealth of Pennsylvania has increased the 911 fee to \$1.65, effective August 1, 2015. That increase is reflected in this bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code WHS2B009U2 and complete the simple registration process.\*
- Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.

\*The Invitation Code provided expires on 09/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **08/01/15** Page **11** of 12 Telephone Number: 215 182-4895

Case-390

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 34,112.00	\$ 34,112.00
Total	\$ .00	\$ 34,112.00	\$ 34,112.00



Billing Date: **08/01/15** Page **12** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

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Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

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Croy

Billing Date: **09/01/15** Page **1** of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

# BERKS COUNTY INTERMEDIATE

# **Account Summary**

Previous Charges	\$ 4,158.00
Payment Received on Aug 17.	- 4,158.00
Balance	\$ .00

**New Charges** 

Verizon (page 3) \$ 4,158.00

Total New Charges Due Sep 29, 2015 \$4,158.00

Total Due

\$ 4,158.00

Manage Your Account Online

Go to the For Your Information section for details

Eligible

OK W POSIN

ENTERED

Questions about your bill? Call 1800 700-8297

See page 2 for all other Verizon contact information.

SEP 1 5 2015

Change of billing address?

Go to verizon com/billingaddress or call us

ACCOUNTING OFFICE

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

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Billing Date: **09/01/15** Page **2** of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

#### How to Reach He

How to Reach Us			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

# For Your Information

## **Pay By Phone Service**

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# **Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

## **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

## Tax & Fee:

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

# **Product Information**

For Verizon product information visit verizon com or use our automated help line at 1-800-234-2340.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 09/01/15 Page 3 of 6 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

MONTHLY SERVICE - NON-BASIC (Sep 1 to Sep 30)

Description Unit Rate **CPE** Routers 14 297.00 Total

Verizon non-basic charges \*\*

\$ 4,158.00 \*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges Reference ID DCXGU0K182 \$ 4,158.00

4,158.00

\$ 4,158.00

# For Your Information

#### **Customer Proprietary Network Information (CPNI) Notice for** Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 33078, St. Petersburg, FL 33733.

## **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

# **Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

# Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- View, print and pay bills
- \* Get technical support

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **09/01/15** Page **4**′of 6 Telephone Number: 215 182-8844

Telephone Number: 215 182-8844 FRN: 2800436 Account Number: 215 182-3844 731 847

Case-390

Services started July 1, 2015

Doc Ref ID: E

# For Your Information

\* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

# Important Information Regarding Your Long Distance Service

In follow up to last year's merger of Verizon Enterprise Solutions LLC into Verizon Long Distance LLC, we have updated your Service Agreement and consolidated the Product Guides that are also a part of your Service Agreement. The introductory paragraphs about the history and dates of de-tariffing have been removed from the Service Agreement. Other changes include the addition of certain provisions already contained in the Product Guide, such as the terms requiring the resolution of any claims or disputes solely by arbitration or small claims court. You can view the current version of your Agreement at

www.verizon.com/longdistanceserviceagreement

This Service Agreement covers long distance services provided by Verizon Long Distance as well as de-tariffed regional toll services provided by your local Verizon company. By using or paying for these calling services, you are agreeing to the terms of the Service Agreement, including the Product Guides. Please review these important terms. If you are unable to access the Service Agreement on line, please call 1-800-VERIZON for assistance.

# You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register,
- 2. Enter your invitation code X5WEZFY0E2 and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 10/30/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 09/01/15 Page 5 of 6

Case-390

Telephone Number: 215 182-3844 FRN: 2800436
Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 4,158.00	\$ 4,158.00
Total	\$ .00	\$ 4,158.00	\$ 4,158.00



Billing Date: **09/01/15** Page **6** of **6** Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

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CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1, 2015 Doc Ref ID: E

GOVERNOR MIFFLIN (OLD)





# BERKS COUNTY INTERMEDIATE

### **Account Summary**

Previous Charges	\$ 34,112.00
Payment Received on Aug 24.	34,112.00
Balance	\$ .00
New Charges	
Other Providers (page 1)	\$ 28,112.00
Total New Charges Due Sep 29, 2015	\$ 28,112.00
Total Due	\$ 28,112.00

Manage Your Account Online Go to the For Your Information section for details

SHOULD BE \$24,612.00
(5 CIKWITS TURNED OFF
SHOULD NOT HAVE BEEN
BILLED \$700 x 5 = \$3500,00)

Questions about your bill? Call 1 800 700-8297 OFF See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

Billing Date: 09/01/15 Page 1 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

Invoice \$28,112.00

Ineligible \$(700.00) ALACE LC 28.LVXX.250102..PA Ineligible \$(700.00) RMCTC (OLD) 28.LVXX.000451..PA Ineligible \$(700.00) ANTIETAM (OLD) 28.LVXX.000454..PA

Ineligible \$(700.00) 28.LVXX.000455..PA

المرابع \$(700.00) Ineligible 28.LVXX.000457..PA

pos (700.00) Ineligible 28.LVXX 000461..PA

KUTZTOWN (OLD)

Total Eligible

28.LVXX 250102.PA 220684 BOW LEARNING CENTER AT

Five (old) circuits ineligible VED 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL 38.EVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR

HIGH SCH 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH

Detach & return payment slip with your check, payable to Verizon.

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 09/01/15 Page 2 of 10 Telephone Number: 215 182-4895 -Account Number: 215 182-4895 365 13Y

### How to Reach Us

now to neach us			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F
rayment Anangements		1-000-440-0032	7.00am-

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number RECEIVED above.

## Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each Product Information payment returned

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.



Doc Ref ID: E

Billing Date: 09/01/15 Page 3 of 10 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13Y

Services started July 1, 2015

Total Verizon charges Reference ID BOEECR3182 \$ .00

Advanced Data Service billing questions call 1-800-VERIZON Billing for Advanced Data Services The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right. Summary of Advanced Data Services Current Month Charges
Total Advanced Data Services 4,600.00 \$ 4,600.00 Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ 4600.00 .00 Credits Discount Savings
Total Current Month Charges 00 \$ 4,600.00 Circuit/Line/Site Charges Circuit: 28.LUXX.575048..PA 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE 804/22/15-09/21/15 Net Charge
Circuit: 28.LVXX.250085..PA 28.LVXX.250085..PA 16064431 BCIU LEARNING CENTER AT ST. PAULS
08/22/15-09/21/15 700.00 **\$ 700.00** Monthly Charges Net Charge Circuit: 28.LVXX.250086 08/22/15-09/21/15 .250086..PA 28,LVXX.250086..PA 16036581 BCIU LEARNING CENTER 700.00 \$ 700.00 Monthly Charges Net Charge
Circuit: 28.LVXX.250102..PA 28.\$AVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE 08/22/15-09/21/15 700.00 \$ 700.00 Monthly Charges Net Charge
Circuit: 28.LVXX.250486..PA 28.DVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL 08/22/15-09/21/15 Monthly Charges Net Charge Total Charges \$ 700.00 \$ 4,600.00 Service and Equipment Information Inventory of Account Level Services Account Contract(s) Contract ID CUSTOM CONTRACT 0002063288 Length of Term: 48 Mth(s) Start/End Dates: 07/01/12- 06/30/16 CUSTOM CONTRACT 0002067300 Length of Term: Start/End Dates: 60 Mth(s)

07/30/14- 07/29/19



Doc Ref ID: E

Billing Date: 09/01/15 Page 4 of 10 Case-390
Telephone Number: 215 182-4895 FRN: 2800436
Account Number: 215 182-4895 365 13%ervices started July 1, 2015

Advanced Data Services billing questions call 1-800-VERIZON

Billing for Advanced Data Services	10	
Circuit: 28.LUXX.575048PA BC1	n Ec	
Service Description Effective Date		
1 TLS Port With Access Line	06/27/12	1,800.00
Connection 1000Mbps		
Quantity 1		£ 1 900 00
Circuit: 28.LVXX.250085PA 57. PA	ULS	\$ 1,800.00
Service Description Effective Date		
2 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps		
Quantity 1		C 700 00
Circuit: 28.LVXX.250086PA	IL LC	\$ 700.00
Service Description Effective Date	'	
3 TLS Interoffice Mileage	07/02/12	.00
Quantity 1		
4 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps		
Quantity 1	-	<i>c</i> 700 00
Circuit: 28.LVXX.250102PA	act	\$ 700.00
Service Description Effective Date		
5 TLS Interoffice Mileage	07/02/12	.00
Quantity 1	017 027 22	
6 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps		
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250486PA PELLY		3 700.00
Service Description Effective Date		
7 TLS Port With Access Line	07/31/14	700.00
Connection 100Mbps		
Quantity 1		6 700 00
Line: 215 199-2352		\$ 700.00
Service Description Effective Date		
8 Non-Published Service	06/27/12	.00
Quantity 1		
		\$ .00
Advanced Data Services invoice charge	s for August	\$ 4,600.00
Summary of Advanced Data Services		× 6
Current Month Charges		23,512.00
Total Advanced Data Services		\$ 23,512.00
Current Month Charges		· ·
Circuit/Line/Site Charges		
Monthly Charges	23512.00	
One Time & Prorated Charges/	.00	
Credits	22	
Discount Savings	,00	C 22 512 00
Total Current Month Charges		\$ 23,512.00
Circuit/Line/Site Charges		

Circuit: 28.LUXX.000303..PA 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN 08/22/15-09/21/15

3,912.00 **3,912.00** Monthly Charges 3,912.00 S 3,912.00 S 3,912.00 Circuit: 28.LUXX.575049..PA 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL

08/22/15-09/21/15



Billing Date: **09/01/15** Page **5** of 10 Case-390 Telephone Number: 215 182-4895 FRN: 2800436

Account Number: 215 182-4895 365 137 Services started July 1, 2015

Advanced Data Services billing questions call 1-800-VERIZON

Billing for Advanced Data Services

1,800.00 Monthly Charges Net Charge \$1,800.00 Circuit: 28.LUXX.575054..PA 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL 08/22/15-09/21/15 Monthly Charges Net Charge \$ 1,800.00

Circuit: 28.LUXX.575184..PA 284/UXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL 08/22/15-09/21/15 1,800.00 \$ 1,800.00 Net Charge
Circuit: 28.LUXX.575185..PA 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Net Charge Circuit: 28.LUXX.575186..PA 08/22/15-09/21/15 2 (NEW) 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575188..PA 08/22/15-09/21/15 (مان المقام) معربي المقام (مان المقام) معرب TECHNOLOGY CENTER 1,800.00 \$ 1,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575189..PA 08/22/15-09/21/15 28 PA GM ( MEN) \$ 1,800.00 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH Monthly Charges Net Charge
Circuit: 28.LVXX.000451..PA
08/22/15-09/21/15

08/22/15-09/21/15

08/22/15-09/21/15

1,000.00

1,000.00

1,000.00

1,000.00

1,000.00

1,000.00

1,000.00

1,000.00 Monthly Charges 700.00 **\$ 700.00** Net Charge Circuit: 28.LVXX.000453..PA WYX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL 700.00 **\$ 700.00** Monthly Charges Net Charge
Circuit: 28.LVXX.000454..P28...XX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL
08/22/15-09/21/15 700.00 **\$ 700.00** Monthly Charges Net Charge Circuit: 28.LVXX.000455..PA Circuit: 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH 700.00 **\$ 700.00** Monthly Charges Net Charge
Circuit: 28.LVXX.000457..PA
08/22/15-09/21/15
08/22/15-09/21/15
08/22/15-09/21/15 700.00 **\$ 700.00** 

veri<u>zo</u>n Billing for Advanced Data Services CASE ID: SL-2016-10-

Billing Date: 09/01/15 Páge 6 of 10 Case-390 FRN: 2800436 Telephone Number: 215 182-4895 ·

Account Number: 215 182-4895 365 13 Services started July 1, 2015

Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON 700.00 Monthly Charges

Net Charge \$ 700.00
Circuit: 28.LVXX.000461..PA 28/LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL 08/22/15-09/21/15

700.00 \$ 700.00 Monthly Charges

Net Charge \$ 700.00

Circuit: 28.LVXX.000462..PA 08/22/15-09/21/15 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL

Monthly Charges \$ 700.00

Monthly Charges \$ 700.00 KNOCK

Net Charge Circuit: 28.LVXX.250065.PA LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL 08/22/15-09/21/15

Monthly Charges Net Charge Total Charges \$ 700.00 \$ 23,512.00

Service and Equipment Information Inventory of Account Level Services

Account Contract(s) Contract ID **CUSTOM CONTRACT** 0002058768 Length of Term: Start/End Dates: 60 Mth(s) 07/01/11- 06/30/16 CUSTOM CONTRACT 0002068584 60 Mth(s) Length of Term:

Start/End Dates: 06/30/15- 06/29/20 CUSTOM CONTRACT 0002068585 Length of Term: Start/End Dates: 60 Mth(s)

06/30/15- 06/29/20

Inventory of Circuits/Lines/Sites
Circuit: 28.LUXX.000303..PA
Service Description Effecti
1 TLS Port With Access Line
Connection 1000Mbps Effective Date 3,912.00 07/03/06 Quantity \$ 3.912.00

Circuit: 28.LUXX.575049..PA Service Description Effective Date 2 TLS Interoffice Mileage 07/28/11 .00 Quantity 5 TLS Port With Access Line 07/28/11 1,800.00 Connection 1000Mbps Quantity \$ 1,800.00 Circuit: 28.LUXX.575054..PA Service Description Effective Date

TLS Interoffice Mileage 09/13/11 .00 Quantity 3 TLS Port With Access Line 1,800.00 09/13/11 Connection 1000Mbps Quantity \$ 1,800.00



Billing Date: **09/01/15** Page **7** of 10 Case-390 Telephone Number: **215** 182-4895 FRN: 2800

Telephone Number: 215 182-4895 FRN: 2800436 Account Number: 215 182-4895 365 137 Services started July 1, 2015

Advanced Data Service billing questions call 1-800-VERIZON

Billing for Advanced Data Services		
Circuit: 28.LUXX.575184.PA Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575185PA Service Description Effective Date 2 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575186PA Service Description Effective Date 3 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575188.PA Service Description Effective Date 4 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575189.PA Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000453PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000454.PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000455PA Service Description Effective Date 9 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
quantity 1		\$ 700.00



Billing Date: 09/01/15 Page, 8 of 10 Case-390 Telephone Number: 215 182-4895 FRN: 2800436

Account Number: 215 182-4895 365 13Y Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Advanced Data Services invoice charges	s for August Invoice Charges	\$ .00 \$ 23,512.00 \$ 28,112.00
8 Non-Published Service Quantity 1	12/21/11	.00.
Service Description 7 Listed Service Quantity 1	06/01/06	.00
Line: 215 182-3844		\$ 700.00
Quantity 1		\$ 700.00
Quantity 4 6 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 5 TLS Interoffice Mileage Quantity 4	11/14/11	.00
quarterty		\$ 700.00
Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps	07/01/08	700.00
Circuit: 28.LVXX.003269PA		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00 \$ 700.00
Circuit: 28.LVXX.000461PA		\$ 700.00
Billing for Advanced Data Services Circuit: 28.LVXX.000459PA Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00

# For Your Information

Customer Proprietary Network Information (CPNI) Notice for

Residential, Small and Medium Business Customers
CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.



Billing Date: 09/01/15 Page 9 of 10 Telephone Number: 215 182-4895

FRN: 2800436

Case-390

Account Number: 215 182-4895 365 13 Services started July 1, 2015

Doc Ref ID: E

### For Your Information

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code TTYIUDRPPP and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your

\*The Invitation Code provided expires on 10/30/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

### Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 28,112.00	\$ 28,112.00
Total	\$ .00	\$ 28,112.00	\$ 28,112.00



Billing Date: **09/01/15** Page **10** of **10** CASE ID: SL-2016-10-Tolephone Number: **215** 182-4895 Case-390 Account Number: **215** 182-4895 365,13YFRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

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Supporting Document #4
Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# verizon/

Billing Date: 10/01/15 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### BERKS COUNTY INTERMEDIATE

### **Account Summary**

Previous Charges	\$ 4,158.00	
Payment Received on Sep 22.	- 4,158.00	
Balance	\$ .00	
New Charges		
Verizon (page 3)	\$ 4,158.00	
Total New Charges Due Oct 28, 20	15 \$4,158.00 Eligi	bla
Total Due	\$4,158.00 Eligi	3-284
Manage Your Account Online		0 [/(

OR to por

Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information.

Go to the For Your Information section for details

Change of billing address?

Go to verizon.com/billingaddress or call us.

OCT 1 9 2015

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 10/01/15 Page 2 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### How to Reach Us

enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com		24 hours a day
enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
(third party fee applies)	1-800-345-6563	24 hours a day
	1-800-440-8052	7:00am-6:00pm CST M-F
	enterprisecenter.verizon.com enterprisecenter.verizon.com enterprisecenter.verizon.com	enterprisecenter.verizon.com 1-800-700-8297 enterprisecenter.verizon.com enterprisecenter.verizon.com 1-800-294-7833 (third party fee applies) 1-800-345-6563

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

# For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

### Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

### Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

### **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Doc Ref ID: E

Billing Date: 10/01/15 Page 3 of 6 Case-390

Telephone Number: 215 182-3844 FRN: 2800436

Account Number: 215 182-3844 731 84YServices started July 1, 2015

### MONTHLY SERVICE - NON-BASIC (Oct 1 to Oct 31)

 Description
 Qty
 Unit Rate

 1 CPE Routers
 14
 297.00
 4,158.00

 Total
 \$ 4,158.00
 \$ 4,158.00

 Verizon non-basic charges \*\*
 \$ 4,158.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges
Reference ID DCXGU0K182

\$ 4,158.00

### For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2, You may write to us at PO Box 33078, St. Petersburg, FL 33733.

### **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

## Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Easy Account Management Available Online

We offer online account management at verizon com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support

33 9998 2151823844 08 PA210\*HBRDA1 00001091 1S0000007999

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 10/01/15 Page 4 of 6 Telephone Number: 215 182-3844

Case-390 Account Number: 215 182-3844 731 84YFRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# For Your Information

\* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or
- Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your

## Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service government number administration, local number portability, and other fees assessed
- a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

### FUSF Fee Changes October 1, 2015

Your Federal Universal Service Fund (FUSF) fee may change on October 1, 2015 Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

## You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code 0JY2M4619J and complete the simple registration process.
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your
- \*The Invitation Code provided expires on 11/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 10/01/15 Page 5 of 6 Case-390

Billing Date: 10/01/15 Fage 5 5 6 FRN: 2800436
Telephone Number: 215 182-3844 FRN: 2800436
Account Number: 215 182-3844 731 848 Services started July 1, 2015

Doc Ref ID: E

## **Restatement of Charges:**

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$00	\$ .00	\$ .00
Non-Basic	\$00	\$ 4,158.00	\$ 4,158.00
Total	\$00	\$ 4,158.00	\$ 4,158.00



CASE ID: SL-2016-10-Billing Date: 10/01/15 Page 6 of 6 Case-390 Telephone Number: 215 182-3844 FRN: 2800436 Account Number: 215 182-3844 731 847

Services started July 1, 2015

Doc Ref ID: E

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CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1, 2015 Doc Ref ID: E

# verizon/

Billing Date: 10/01/15 Page 1 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

		Invoice \$28	,112.00	
BERKS COUNTY INTERMEDIATE		Ineligible	\$(700.00)	ALACE LC 28.LVXX.250102PA
		Ineligible	\$(700.00)	RMCTC (OLD) 28.LVXX.000451PA
Account Summary		Ineligible	\$(700.00)	ANTIETAM (OLD)
		28.LVXX.00	00454PA	
Previous Charges	\$ 28,112.00	Ineligible	\$(700.00)	GOVERNOR MIFFLIN (OLD)
Payment Received on Sep 28.	- 28,112.00	28.LVXX.00	00455PA	
Balance	\$ .00	Ineligible	\$(700.00)	MUHLENBERG (OLD)
		28.LVXX.00	00457PA	
New Charges		Ineligible	\$(700.00)	KUTZTOWN (OLD)
Other Providers (page 1)	\$ 28,112.00	28.LVXX.00		
Total New Charges Due Oct 28, 201	5 \$ 28,112,00			
Total Due	\$ 28,112.00	Total Eligib	-2840 2100.00	)
Manage Your Account Online Go to the For Your Information section	for details	13-	ole \$23,912.00 -2840 2100.00 -2840 76,012,	00

One Circuit ineligible. 28.LVXX.250102..PA 220684 BCIU DEARNING CENTER AT ALSACE

Five (old) circuits ineligible.

28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Questions about your bill? Call 1 800 700-8297 See page 2 for all other Verizon contact information. Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **10/01/15** Page **2** of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

### How to Reach He

How to Reach US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

### Product Information

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

Billing Date: 10/01/15 Page 3 of 10 CASE ID: SL-2016-10-

Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015

Total Verizon charges Reference ID BOEECR3182

\$ .00

Doc Ref ID: E

			Advant D. A. C.
billing for Advanced Data Services			Advanced Data Services billing questions call 1-800-VERIZON
the following charges appear on your Verizon bill as ervices. Direct your billing questions to the phone n	a service to Advan- number on the right	ced Data	
ummary of Advanced Data Services  Current Month Charges Otal Advanced Data Services		\$ 4,600.00 <b>\$ 4,600.00</b>	
Current Month Charges Circuit/Line/Site Charges		3 4,000.00	
Monthly Charges One Time & Prorated Charges/ Credits	4600.00 .00		
Discount Savings otal Current Month Charges	.00	\$ 4,600.00	
Circuit/Line/Site Charges	DA 16064422 DC	III EDIICA	TION CENTER
Circuit: 28.LUXX.575048PA28.LUXX.575048 09/22/15-10/21/15	PA 16004433 BC	IU EDUCA	HON CENTRE
Monthly Charges Net Charge		1,800.00 \$ 1,800.00	
Circuit: 28.LVXX.250085PA 28.LVXX.250085 09/22/15-10/21/15	PA 16064431 BC		NG CENTER AT ST. PAUL
Monthly Charges Net Charge		700.00 \$ 700.00	
Circuit: 28.LVXX.250086PA 28.LVXX.250086. 09/22/15-10/21/15	.PA 16036581 BC	IU LEARN	ING CENTER
Monthly Charges Net Charge		700.00 \$ 700.00	
Circuit: 28.LVXX.250102PA 28.LVXX.250103.	2PA 220684 BC	IU LEARNII	NG CENTER AT ALSACE
Monthly Charges Net Charge		700.00 <b>\$ 700.00</b>	Ineligible
Circuit: 28.LVXX.250486PA 09/22/15-10/21/15 28.LVXX.250486	PA 21068 PERRY	ELEMENT	ARY SCHOOL
Monthly Charges Net Charge		700.00 \$ 700.00	
otal Charges		\$ 4,600.00	
ervice and Equipment Information			
nventory of Account Level Services ccount Contract(s) Contract ID CUSTOM CONTRACT 0002 Length of Term: 48 Mth(s)	2063288		
Start/End Dates: 07/01/12- 06/3			
Length of Term: 60 Mth(s)	2067300		

# verizon<sup>v</sup>

CASE ID: SL-2016-10-

Billing Date: 10/01/15 Page 4 of 10 Case-390 Billing Date: 10/01/15 Fage 7 51 15 2800436
Telephone Number: 215 182-4895 FRN: 2800436
Account Number: 215 182-4895 365 138 Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services		
Circuit: 28.LUXX.575048PA Service Description Effective Date		
1 TLS Port With Access Line	06/27/12	1,800.00
Connection 1000Mbps Quantity 1		
		\$ 1,800.00
Circuit: 28.LVXX.250085PA		
Service Description Effective Date 2 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps		
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250086PA		3 700.00
Service Description Effective Date 3 TLS Interoffice Mileage	07/02/12	.00
Quantity 1	07702712	.00
4 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps Quantity 1		
3.000.000		\$ 700.00
Circuit: 28.LVXX.250102PA Service Description Effective Date		
5 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 6 TLS Port With Access Line	06/27/12	700.00
Connection 100Mbps	00/2//12	700.00
Quantity 1		6 700 00
Circuit: 28.LVXX.250486PA		\$ 700.00
Service Description Effective Date	47 (71 (7)	<b>5</b> 00 00
7 TLS Port With Access Line Connection 100Mbps	07/31/14	700.00
Quantity 1		
Line: 215 199-2352		\$ 700.00
Service Description Effective Date		
8 Non-Published Service Quantity 1	06/27/12	.00
- Quantity I		\$ .00
Advanced Data Services invoice charges	for September	\$ 4,600.00
Summary of Advanced Data Services	J F	4 -,
Current Month Charges		23,512.00
Total Advanced Data Services		\$ 23,512.00
Current Month Charges Circuit/Line/Site Charges		
Monthly Charges	23512.00	
One Time & Prorated Charges/ Credits	.00	
Discount Savings	.00	
Total Current Month Charges		\$ 23,512.00
Circuit/Line/Site Charges		

Circuit: 28.LUXX.000303..PA 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 09/22/15-10/21/15 ADMIN

 Monthly Charges
 3,912.00

 Net Charge
 \$ 3,912.00

 Circuit:
 28.LUXX.575049..PA

 09/22/15-10/21/15
 28.LUXX.575049..PA

 21137
 WILSON HIGH SCHOOL

Billing Date: 10/01/15 Page 5 of 10 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015 Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

1.800.00 Monthly Charges Net Charge
Circuit: 28.LUXX.575054..PA
09/22/15-10/21/15 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL

Monthly Charges Net Charge Circuit: 28.LUXX.575184..PA \$ 1,800.00

09/22/15-10/21/15 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL

1,800.00 \$ 1,800.00

Net Charge
Circuit: 28.LUXX.575185..PA
109/22/15-10/21/15 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL

Monthly Charges

Net Charge \$ 1,800.00
Circuit: 28.LUXX.575186..PA
09/22/15-10/21/15 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL

Monthly Charges

Net Charge
Circuit: 28.LUXX.575188..PA
28.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND

Monthly Charges

Net Charge Circuit: 28.LUXX.575189..PA

09/22/15-10/21/15 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH

Monthly Charges

Net Charge
Circuit: 28.LVXX.000451..PA
Circuit: 28.LVXX.00

Monthly Charges Ineligible

Net Charge
Circuit: 28.LVXX.000453..PA

10/22/15-10/21/15 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL

700.00 **\$ 700.00** Monthly Charges

Net Charge
Circuit: 28.LVXX.000454..PA

09/22/15-10/21/15

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

Monthly Charges Ineligible

Net Charge Circuit: 28.LVXX.000455..PA Circuit: 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

Net Charge Circuit: 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL Ineligible

700.00 **\$ 700.00** Monthly Charges Net Charge
Circuit: 28.LVXX.000459..PA

109/22/15-10/21/15 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL Ineligible

verizon<sup>v</sup>

CASE ID: SL-2016-10-

Billing Date: 10/01/15 Page 6 of 10

Case-390

Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015 Advanced Data Service Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Monthly Charges

Net Charge
Circuit: 28.LVXX.000461..PA
09/22/15-10/21/15 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Monthly Charges

Ineligible \$ 700.00

\$ 700.00

Net Charge \$ 700.00 Circuit: 28.LVXX.003269..PA 09/22/15-10/21/15 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL

Monthly Charges

\$ 700.00

Net Charge Circuit: 28.LVXX.250065

28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL 09/22/15-10/21/15

06/29/20

Monthly Charges 700.00 Net Charge Total Charges \$ 23,512.00

Service and Equipment Information

Inventory of Account Level Services

Contract ID Account Contract(s)

0002058768 **CUSTOM CONTRÁCT** 60 Mth(s)

Length of Term: Start/End Dates: CUSTOM CONTRACT 07/01/11- 06/30/16 0002068584

Length of Term: Start/End Dates: 60 Mth(s) 06/30/15- 06/29/20 CUSTOM CONTRACT 0002068585 60 Mth(s) Length of Term:

Start/End Dates:

Effective Date

Inventory of Circuits/Lines/Sites
Circuit: 28.LUXX.000303.PA
Service Description Effective
1 TLS Port With Access Line
Connection 1000Mbps 3,912.00 07/03/06 Quantity

06/30/15-

\$ 3,912.00 Circuit: 28.LUXX.575049..PA

Effective Date Service Description .00 07/28/11 TLS Interoffice Mileage Quantity 5
TLS Port With Access Line 1,800.00 07/28/11

Connection 1000Mbps Quantity

\$ 1,800.00 Circuit: 28.LUXX.575054..PA Effective Date Service Description 09/13/11 .00 TLS Interoffice Mileage

Quantity 3 TLS Port With Access Line 1,800.00 09/13/11 Connection 1000Mbps Quantity

\$ 1,800.00

Billing Date: 10/01/15 Page 7 of 10 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 FRN: 2800436

Services started July 1, 2015 Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575184PA Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
mi juli i		\$ 1,800.00
Circuit: 28.LUXX.575185.PA Service Description Effective Date 2 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
C' ' OO I LININ SEELOC DA		\$ 1,800.00
Circuit: 28.LUXX.575186PA Service Description Effective Date 3 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575188.PA Service Description Effective Date 4 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575189.PA Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
quantity		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
C' '- 20 I NWW 000452 DA		\$ 700.00
Circuit: 28.LVXX.000453PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
quantity 1		\$ 700.00
Circuit: 28.LVXX.000454.PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: _28.LVXX.000455PA		<i>\$</i> 700.00
Service Description Effective Date 9 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
C: 14 20 LYNYX 000 455 B4		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
- quanta ty 1		\$ 700.00



Billing Date: 10/01/15 Page 8 of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LVXX.000459PA		
Service Description Effective Date  1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Ciit. 20 LVVV 000462 DA		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
quantity 1		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
qualitity		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 5 TLS Interoffice Mileage	11/14/11	.00
Quantity 4 6 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1		\$ 700.00
Line: 215 182-3844 Service Description Effective Date		2,700.00
7 Listed Service Quantity 1	06/01/06	.00
8 Non-Published Service Quantity 1	12/21/11	.00
www.icitty 1		\$ .00
Advanced Data Services invoice charges	-	
<b>Total Current Advanced Data Services</b>	invoice Charg	ges \$ 28,112.00

# For Your Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: **10/01/15** Page **9** of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# For Your Information

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2, Enter your invitation code FCEBA60NAY and complete the simple registration process.  $\mbox{^{\star}}$
- Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 11/29/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

### Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due	New	
	Charges	Charges	Total
Basic	\$00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 28,112.00	\$ 28,112.00
Total	\$ .00	\$ 28,112.00	\$ 28,112.00

Supporting Document #4
Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015
Application Type & Application Number: Form 471 Application 1015029
FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 10/01/15 Page 10 of 10, Telephone Number: 215 182-4895.

Account Number: 215 182-4895 365 13Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

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Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 11/01/15 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

# BERKS COUNTY INTERMEDIATE

# **Account Summary**

Previous Charges	\$ 4,158.00
Payment Received on Oct 26.	- 4,158.00
Balance	\$ .00

**New Charges** 

\$ 4,158.00 Verizon (page 3)

\$4,158,00 Total New Charges Due Nov 30, 2015 \$4,158.00

**Total Due** 

Eligible

Manage Your Account Online

Go to the For Your Information section for details

670-470

NOV 1 7 7015

Questions about your bill? Call 1800 700-8297

See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 11/01/15 Page 2 of 6
Telephone Number: 215 182-3844
Account Number: 215 182-3344 731 84Y

### How to Reach Us

HOW to Neach 05			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

## Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

### Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tay & Foo

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

## Product Information

For Verizon product information visit verizon com or use our automated help line at 1-800-234-2340.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon<sup>v</sup>

Billing Date: 11/01/15 Page 3 of 6 Telephone Number: 215 182-3844

CASE ID: SL-2016-10-

Case-390 Account Number: 215 182-3844 731 84Y FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

MONTHLY SERVICE - NON-BASIC (Nov 1 to Nov 30)

Unit Rate Description Otv

CPE Routers Total 14 297.00 \$ 4,158.00 \$ 4,158.00

Verizon non-basic charges \*\* \*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges Reference ID DCXGU0K182 \$ 4,158.00

4,158.00

# For Your Information

### Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 33078, St. Petersburg, FL 33733.

### **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

### **Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

# **Revise Voicemail Terms of Service**

The Terms and Conditions of Verizon Voice Messaging Services for Business have been revised to address use of the product for health information and dispute resolution. Details are available to you at verizon.com/terms. By continuing to use the service, you agree to the revised Terms, including arbitration of any disputes. If you are unable to view them online please call 1.800 VERIZON (1.800.837.4966).

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 4 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84YFRN: 2800436

Case-390

Services started July 1, 2015

Doc Ref ID: E

### For Your Information

### Rate Increase on Stand-Alone Dial Tone Line Service

Verizon is filing to increase some Business rates on or after January 1, 2016. If approved by the Pennsylvania Public Utility Commission, Business customers will see a monthly increase per line on standalone Dial Tone Line service of \$2,00 in Density Cell 1, \$1.50 in Density Cell 2, and \$0.65 in Density Cells 3 and 4. The monthly rate for the Local Area Unlimited Plan will increase by \$1.35 for Rate Group A, \$1.05 for Rate Group D, \$0,55 for Rate Group F, and \$0.30 for the Philadelphia and Pittsburgh Suburban Rate Group.

### Easy Account Management Available Online

We offer online account management at verizon com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

# **Pricing Changes for Business Services**

On or after January 16, 2016, monthly rates for business services provided on a month-to-month basis will increase as listed below. Services included in a bundle, package or term agreement will not increase.

\* Features: \*69, Distinctive Ring 1, Call Forwarding, Call Forwarding-Busy/Don't Answer, Call Forwarding /Don't Answer, Call Waiting, Caller ID, Custopak Caller-ID without feature package,

Three-Way Calling, and Ultraforward will each increase by \$.50.

- \* Voicemail: Business Answer Call Multiple Mailbox 30 & 45 Minutes and Business Answer Call- Single Mailbox 30 & 45 Minutes will each increase by \$.75.
- \* Remote Call Forward Services, Inside Wire Maintenance, Telesure Maintenance Plan, Sentry III Channel Maintenance Plan, and Sentry II Maintenance Plan for Local Exchange and Centrex will each increase by \$1.00.
- \* Freedom Feature Packages 1 and 2 will increase by \$2.00.

### You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code 3QHH5UKCL9 and complete the simple registration process."
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account
- \*The Invitation Code provided expires on 12/30/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Case-390 Billing Date: 11/01/15 Page 5 of 6 Telephone Number: 215 182-3844

FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

### Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$00
Non-Basic	\$ .00	\$ 4,158.00	\$ 4,158.00
Total	\$ .00	\$ 4,158.00	\$ 4,158,00

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 11/01/15 Page 6 of 6 Case-390
Telephone Number: 215 182-3844
Account Number: 215 182-3844 731 847 FRN: 2800436

CASE ID: SL-2016-10-

Services started July 1, 2015

Doc Ref ID: E

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PA210\*HBRDA1

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

ALACE LC 28.LVXX.250102..PA

GOVERNOR MIFFLIN (OLD)

RMCTC (OLD) 28.LVXX.000451..PA

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

Billing Date: 11/01/15 Page 1 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

BERKS COUNTY INTERMEDIATE

### **Account Summary**

\$ 28,112.00 Ineligible **Previous Charges** Payment Received on Oct 26. Balance

**New Charges** 

Other Providers (page 1)

Total New Charges Due Nov 30, 2015

\$ 28,112.00 **Total Due** \$ 28,112.00

-28,112.00 28.LVXX.000455..PA \$ .00 Ineligible

\$ 28,112.00

Ineligible \$(700.00) 28.LVXX.000461..PA

Total Eligible \$23,912.00

Invoice \$28,112.00 Ineligible \$(700.00) Ineligible \$(700.00) Ineligible \$(700.00)

28.LVXX.000454..PA \$(700.00)

\$(700.00) 28.LVXX.000457..PA

**KUTZTOWN (OLD)** 

MUHLENBERG (OLD)

ANTIETAM (OLD)

Manage Your Account Online

Go to the For Your Information section for details

One Circuit ineligible.

28.LVXX.250102..PA 220684 BCIU G ÇENTER AT ALSACE

Five (old) circuits ineligible.

28.LVXX.000451..PA (old) 15418 G-MUHLENBERG CAREER AND TECHNOLOGY

115-670 CENTER

28.LVXX.000454..PA (old) 21110/ANTIETAM JR-SR HIGH SCHOOL 28.LVXX.000459..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Questions about your bill? Call 1800 700-8297

See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

NOV 1 7 2015

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 11/01/15 Page 2 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

### How to Booch Un

now to Reach US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each 

Product Information payment returned.

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 3 of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13 FRN: 2800436

Services started July 1, 2015

Total Verizon charges

\$ .00

Doc Ref ID: E

Reference ID BOEECR3182 Advanced Data Services billing questions call 1-800-VERIZON Billing for Advanced Data Services The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right. Summary of Advanced Data Services Current Month Charges Total Advanced Data Services \$ 4,600.00 \$ 4,600.00 Current Month Charges Circuit/Line/Site Charges Monthly Charges 4600.00 One Time & Prorated Charges/ .00 Credits Discount Savings
Total Current Month Charges \$ 4,600.00 Circuit/Line/Site Charges Circuit: 28.LUXX.575048..PA 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE 10/22/15-11/21/15 Monthly Charges 1,800.00 Net Charge \$ 1,800.00 Circuit: 28.LVXX.250085.PA 10/22/15-11/21/15 28.LVXX.250085..PA 16064431 BCIU LEARNING CENTER AT ST. PAULS Monthly Charges \$ 700.00 Circuit: 28.LVXX.250086..PA 28.LVXX.250086..PA 16036581 BCIU LEARNING CENTER Monthly Charges Net Charge \$ 700.00
Circuit: 28.LVXX.250102..PA 10/22/15-11/21/15 28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE \$ 700.00 Monthly Charges Ineligible Net Charge Circuit: 28.LVXX.250486..PA 10/22/15-11/21/15 28.LVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL Monthly Charges Net Charge Total Charges \$ 700.00 \$ 4,600.00

Service and Equipment Information

Inventory of Account Level Services Account Contract(s) Cont

Contract ID

CUSTOM CONTRACT

Length of Term: Start/End Dates:

07/01/12- 06/30/16

CUSTOM CONTRACT

0002067300

0002063288

Length of Term:

60 Mth(s)

48 Mth(s)

Start/End Dates:

07/30/14- 07/29/19

# verizon/

CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 4 of 10 Case-390Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13Y

Services started July 1, 2015 Advanced Data Service billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575048PA		
Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	06/27/12	1,800.00
A CASCALLA MARIA CASCALLA C		\$ 1,800.00
Circuit: 28.LVXX.250085PA Service Description Effective Date		
2 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
		\$ 700.00
Circuit: 28.LVXX.250086PA Service Description Effective Date		
3 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 4 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250102PA		
Service Description Effective Date 5 TLS Interoffice Mileage	07/02/12	.00
Quantity 1 6 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250486PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/31/14	700.00
quantity		\$ 700.00
Line: 215 199-2352		
Service Description Effective Date 8 Non-Published Service Quantity 1	06/27/12	.00
quantity		\$ .00
Advanced Data Services invoice charges	for October	\$ 4,600.00
Summary of Advanced Data Services		8/8/1/2/0/2/19/2/
Current Month Charges Total Advanced Data Services		23,512.00 \$ 23,512.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits	23512.00 .00	
Discount Savings	.00	\$ 23,512.00
Total Current Month Charges		3 43,314.00
Circuit/Line/Site Charges		

 
 Monthly Charges
 3,912.00

 Net Charge
 \$ 3,912.00

 Circuit: 28.LUXX.575049..PA
 \$ 3,912.00

 10/22/15-11/21/1528.LUXX.575049..PA 21137 WILSON HIGH SCHOOL
 3,912.00 \$ 3,912.00

CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 5 of 10 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015 Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

1,800.00 Monthly Charges \$ 1,800.00

Net Charge \$ 1,800.00 Circuit: 28.LUXX.575054, PA 10/22/15-11/21/15 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL

Monthly Charges Net Charge \$ 1,800.00

Circuit: 28.LUXX.575184.PA
10/22/15-11/21/15 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL

Net Charge \$ 1,800.00
Circuit: 28.LUXX.575185..PA
10/22/15-11/21/15 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL

Net Charge \$ 1,800.00
Circuit: 28.LUXX.575186..PA
10/22/15-11/21/15 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL

Net Charge \$ 1,800.00

Circuit: 28.LUXX.575188.PA
10/22/15-11/21/15 28.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND

TECHNOLOGY CENTER Monthly Charges

Net Charge \$ 1,800.00

Circuit: 28.LUXX.575189..PA
10/22/15-11/21/15 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH

\$ 1,800.00

Net Charge
Circuit: 28.LVXX.000451..P28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND
10/22/15-11/21/15
TECHNOLOGY CENTER

Monthly Charges Ineligible

Net Charge \$ 700.00 Intelligible

Circuit: 28.LVXX.000453.PA
10/22/15-11/21/15 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL

Monthly Charges \$ 700.00

Net Charge \$ 700.00

Circuit: 28.LVXX.000454..PA
10/22/15-11/21/15 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

Monthly Charges Ineligible

Net Charge
Circuit: 28.LVXX.000455\_PA.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

Monthly Charges Ineligible

Net Charge \$ 700.00 Ineligible Circuit: 28.LVXX.000457 PA (old) 21106 MUHLENBERG HIGH SCHOOL 10/22/15-11/21/15 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

700.00 \$ 700.00 Monthly Charges Ineligible

Net Charge \$ 700.00

Circuit: 28.LVXX.000459.PA
10/22/15-11/21/15 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL

# verizon/

CASE ID: SL-2016-10-

Doc Ref ID: E

Billing Date: 11/01/15 Page 6 of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13\forall RN: 2800436

Services started July 1, 2015 Advanced Data Services

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Monthly Charges

700.00 \$ 700.00

Net Charge
Circuit: 28.LVXX.000461..PA
10/22/15-11/21/15 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Monthly Charges

700.00 \$ 700.00

Ineligible

Net Charge
Circuit: 28.LVXX.000462.PA
10/22/15-11/21/15 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL

Monthly Charges

700.00

\$ 700.00

Net Charge
Circuit: 28.LVXX.003269..PA
10/22/15-11/21/15 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL

Monthly Charges Net Charge

700.00 \$ 700.00

10/22/15-11/21/15 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL

Monthly Charges

Net Charge

700.00 \$ 700.00 \$ 23,512.00

Total Charges

Service and Equipment Information

Inventory of Account Level Services

Account Contract(s)
CUSTOM CONTRACT Contract ID

0002058768

60 Mth(s) Length of Term: Start/End Dates:

07/01/11- 06/30/16 0002068584 CUSTOM CONTRACT

Length of Term:

60 Mth(s) 06/30/15- 06/29/20

Start/End Dates: CUSTOM CONTRACT

0002068585

60 Mth(s) 06/30/15- 06/29/20

Length of Term: Start/End Dates:

Inventory of Circuits/Lines/Sites

Circuit: 28.LUXX.000303..PA Service Description

Effective Date

TLS Port With Access Line 07/03/06

Connection 1000Mbps Quantity

\$ 3,912.00

3,912.00

\$ 1,800.00

Circuit: 28.LUXX.575049..PA

Service Description Effective Date TLS Interoffice Mileage

.00 07/28/11 1,800.00 07/28/11

Quantity 5 TLS Port With Access Line Connection 1000Mbps

Quantity

Circuit: 28.LUXX.575054..PA Effective Date .00 TLS Interoffice Mileage 09/13/11

Quantity

33 9998 2151824895

TLS Port With Access Line 09/13/11 1,800.00 Connection 1000Mbps

Quantity \$ 1,800.00



CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 7 of 10 Case-390
Telephone Number: 215 182-4895 FRN: 2800436
Account Number: 215 182-4895 365 13Y
Services started July 1, 2015

Advanced Data Services billing questions call 1-800-VERIZON

Doc Ref ID: E

Billing for Advanced Data Services Circuit: 28.LUXX.575184.PA Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575185PA Service Description Effective Date 2 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575186PA Service Description Effective Date 3 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575188.PA Service Description Effective Date 4 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575189PA Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
qualitity		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000453PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
quantity		\$ 700.00
Circuit: 28.LVXX.000454PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Agail CT CA T		\$ 700.00
Circuit: 28.LVXX.000455PA Service Description Effective Date 9 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 8 of 10 Case-390 Telephone Number: 215 182-4895 FRN: 2800436

Telephone Number: 215 182-4895 FRN: 2800436
Account Number: 215 182-4895 365 13X Services started July 1, 2015

Advanced Data Service billing questions call 1-800-VERIZON

Advanced Data Services invoice charges Total Current Advanced Data Services		\$ 23,512.00 \$ 28,112.00
Advanced Data Coming in air start	s for October	\$ .00
8 Non-Published Service Quantity	12/21/11	.00
Service Description Effective Date 7 Listed Service Quantity 1	06/01/06	;,00
Line: 215 182-3844		\$ 700.00
6 TLS Port With Access Line Connection 100Mbps Quantity 1	11/14/11	700.00
Service Description Effective Date 5 TLS Interoffice Mileage Quantity 4	11/14/11	.00
Circuit: 28.LVXX.250065PA		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps	07/03/06	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Billing for Advanced Data Services Circuit: 28.LVXX.000459PA Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00 \$ <b>700.00</b>

## For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Billing Date: 11/01/15 Page 9 of 10 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13Y Services started July 1, 2015

Doc Ref ID: E

# For Your Information

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code FO89EUF37N and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your
- \*The Invitation Code provided expires on 12/30/2015 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due	New	
	Charges	Charges	Total
Basic	\$ .00	\$00	\$ .00
Non-Basic	\$ .00	\$ 28,112.00	\$ 28,112.00
Total	\$ .00	\$ 28,112.00	\$ 28,112.00

Supporting Document #4
Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015
Application Type & Application Number: Form 471 Application 1015029
FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 11/01/15 Page 10 of 10 CASE ID: SL-2016-10-

Services started July 1, 2015

Doc Ref ID: E

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Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 12/01/15 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

## BERKS COUNTY INTERMEDIATE

## **Account Summary**

Previous Charges	\$ 4,158.00	
Payment Received on Nov 23.	- 4,158.00	
Balance	\$ .00	

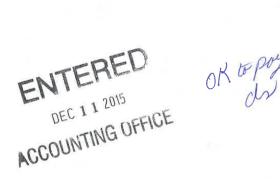
**New Charges** 

\$ 4,158.00 Verizon (page 3) \$4,158.00 Total New Charges Due Dec 28, 2015

**Total Due** 

\$4,158.00

Manage Your Account Online Go to the For Your Information section for details Eligible



Questions about your bill? Call 1800 700-8297

See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 12/01/15 Page 2 of 6
Telephone Number: 215 182-3844
Account Number: 215 182-3844 731 84Y

How to Reach Us

HOW to head to US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee

## For Your Information

## Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

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## **Returned Payment**

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## Late Payment Charges

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## Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

## **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon<sup>v</sup>

CASE ID: SL-2016-10-

Billing Date: 12/01/15 Page 3 of 6 Case-390 Telephone Number: 215 182-3844 FRN: 2800436

Account Number: 215 182-3844 731 84YServices started July 1, 2015

Doc Ref ID: É

## MONTHLY SERVICE - NON-BASIC (Dec 1 to Dec 31)

| Description | Qty | Unit Rate | 1 CPE Routers | 14 | 297.00 | 4,158.00 | Total | \$4,158.00 |

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges
Reference ID DCXGU0K182

\$ 4,158.00

\$ 4,158.00

## For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

## Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

## **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

# Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 12/01/15 Page 4 of 6 Case-390 Telephone Number: 215 182-3844 FRN: 2800436

Account Number: 215 182-3844 731 84X Services started July 1, 2015

Doc Ref ID: E

# For Your Information

VERIZON PO Box 15124, Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

## Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

VERIZON PO Box 15124 Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1, For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# Easy Account Management Available Online

We offer online account management at verizon com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \*Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- print it
  \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

# You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon  $\bar{\text{com/blocking}}$  or call us at the number listed on your bill



Billing Date: 12/01/15 Page 5 of 6 FRN: 2800436

Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

## Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code SSV83GEBQE and complete the simple registration process.  $\mbox{^{\ast}}$
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 01/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative, Protect this Invitation Code as you would any password.

## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due	New	
	Charges	Charges	Total
Basic	\$00	\$ .00	\$ .00
Non-Basic	\$00	\$ 4,158.00	\$ 4,158.00
Total	\$ .00	\$ 4,158.00	\$ 4,158.00

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 12/01/15 Page 6 of 6 Case-390
Telephone Number: 215 182-3844
Account Number: 215 182-3844 731 844
Services started July 1, 2015

Doc Ref ID: E

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Invoice \$28,112.00

ALACE LC 28.LVXX.250102..PA RMCTC \$(700.00) Ineligible (OLD) 28.LVXX.000451..PA ANTIETAM Ineligible \$(700.00) (OLD) 28.LVXX.000454..PA GOVERNOR Ineligible \$(700.00) MIFFLIN (OLD) 28.LVXX.000455..PA Ineligible \$(700.00)

CASE ID SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

Ineligible

\$(700.00)

MUHLENBERG (OLD) 28.LVXX.000457..PA

Ineligible

\$(700.00)

KUTZTOWN (OLD) 28.LVXX.000461..PA

erizon otal Eligible \$23,912.00

Billing Date: 12/01/15 Page 1 of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

## BERKS COUNTY INTERMEDIATE

## **Account Summary**

Past Due Charges (please pay now)	\$ 6,500.00
Adjustments	6,500.00
Payment Received on Nov 23.	- 28,112.00
Previous Charges	\$ 28,112.00

# **New Charges**

Total Due		\$ 34 709 50
<b>Total New Charges Due</b>	Dec 28, 2015	\$ 28,209.50
Other Providers (page 1)		28,112.00
Verizon (page 3)		\$ 97.50

Manage Your Account Online

Go to the For Your Information section for details

115-670 2100,60

One Circuit incligible. 20012,00

28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE

DEC 1 6 2015

Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information.

## Change of billing address?

Go to verizon.com/billingaddress or call us. Five (old) circuits ineligible.

**ACCOUNTING OFFICE** 

▼ Detach & return payment slip with your check, payable to Verizon. 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 12/01/15 Page 2 of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

How to Reach Us

enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
enterprisecenter.verizon.com		24 hours a day
enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
(third party fee applies)	1-800-345-6563	24 hours a day
	1-800-440-8052	7:00am-6:00pm CST M-F
	enterprisecenter.verizon.com enterprisecenter.verizon.com enterprisecenter.verizon.com	enterprisecenter.verizon.com 1-800-700-8297 enterprisecenter.verizon.com enterprisecenter.verizon.com 1-800-294-7833 (third party fee applies) 1-800-345-6563

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

## Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

# Product Information

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

/erizon√	_		CASE ID SL-2016-10-Case-390
	Billing Date: Telephone N	12/01/15 Pa	ge 3 of 12 FRN: 2800436 32-4895 4895 365 13y <sup>Services</sup> started July 1, 2015
	Account Nui	IIDel. 215 102-	Doc Ref ID: E
BILLING ADJUSTMENTS		*	
Adjustments for 215 182-4895  Nov 24 Billing Adjustment Adjustment(s) applied to previous charges.	Total	6,500.00 <b>\$ 6,500.00</b>	Eligible one time NRC for upgrade of five circuits to 1 G at \$1300/circuit"
VERIZON BASIC SERVICE MISCELLANEOUS CHARGES AND CREDITS			
Late payment charge		97.50	
1.50% on \$ 6500.00 97.50 Total		\$ 97.50	
Verizon basic charges		\$ 97.50	Inglicible
Total Verizon charges Reference ID BOEECR3182		\$ 97.50	Ineligible
	1111		Advanced Data Services
Billing for Advanced Data Services			billing questions call 1-800-VERIZON
The following charges appear on your Verizon bill as a Services. Direct your billing questions to the phone n	a service to Adva umber on the rig	nced Data ht.	
Summary of Advanced Data Services  Current Month Charges  Fotal Advanced Data Services		\$ 4,600.00 <b>\$ 4,600.00</b>	
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits	4600.00 .00		
Discount Savings Total Current Month Charges	.00	\$ 4,600.00	
Circuit/Line/Site Charges		# 11000.00	
Circuit: 28.LUXX.575048PA 11/22/15-12/21/15 28.LUXX.575048PA	16064433 BCIU	J EDUCATIO	ON CENTRE
Monthly Charges		1,800.00	
Net Charge Circuit: 28.LVXX.250085.PA 11/22/15-12/21/15 28.LVXX.250085PA	16064431 BCIU	\$ 1,800.00 LEARNING	CENTER AT ST. PAULS
Monthly Charges Net Charge		700.00 <b>\$ 700.00</b>	
Circuit: 28.LVXX.250086PA 11/22/15-12/21/15 28.LVXX.250086PA	16036581 BCIU		CENTER
Monthly Charges  Net Charge Circuit: 28.LVXX.250102.PA 11/22/15-12/21/15 28.LVXX.250102PA	220684 BCIU LI	700.00 <b>\$ 700.00</b> EARNING CI	ENTER AT ALSACE
Monthly Charges Net Charge		700.00 \$ 700.00	Ineligible
Circuit: 28.LVXX.250486PA 11/22/15-12/21/15 28.LVXX.250486PA	21068 PERRY I	ELEMENTAF	RY SCHOOL
Monthly Charges		700.00 <b>\$ 700.00</b>	
Net Charge Total Charges		\$ 4,600.00	



Billing Date: 12/01/15 Page 4 of 12 FRN: 2800436 Telephone Number: 215 182-4895 Services started July 1, 2015 Account Number: 215 182-4895 365 137

Doc Ref ID: E

Advanced Data Servic billing questions call 1-800-VERIZON

Billing for Advanced Data Services		
CUSTOM CONTRACT Length of Term: 60 Mth( Start/End Dates: 07/30/14- Inventory of Circuits/Lines/Sites Circuit: 28.LUXX.575048.PA	06/30/16 0002067300	
Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	06/27/12	1,800.00
Circuit: 28.LVXX.250085PA		\$ 1,800.00
Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
		\$ 700.00
Circuit: 28.LVXX.250086PA Service Description Effective Date 3 TLS Interoffice Mileage Quantity 1	07/02/12	.00
4 TLS Port With Access Line Connection 100Mbps Quantity	06/27/12	700.00
Circuit: 28.LVXX.250102PA		\$ 700.00
Service Description Effective Date 5 TLS Interoffice Mileage Quantity 1	07/02/12	.00
6 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
Circuit: 28.LVXX.250486PA		\$ 700.00
7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/31/14	700.00
Line: 215 199-2352		\$ 700.00
Service Description Effective Date 8 Non-Published Service Quantity 1	06/27/12	.00
		\$ .00
Advanced Data Services invoice charges	for November	\$ 4,600.00
Summary of Advanced Data Services <u>Current Month Charges</u> Total Advanced Data Services		23,512.00 \$ 23,512.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges	23512.00	
One Time & Prorated Charges/ Credits	. 00	
Total Current Month Charges	.00	\$ 23,512.00



Billing Date: 12/01/15 Page 5 of 12 FRN: 2800436

Account Number: 215 182-4895 Services started July 1, 2015

Doc Ref ID: E Advanced Data Services

Billing for Advanced Data Services

billing questions call 1-800-VERIZON

Circuit: 28.LUXX.000303..PA 11/22/15-12/21/15 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN Monthly Charges Net Charge \$ 3,912.00 Circuit: 28.LUXX.575049..PA 11/22/15-12/21/15 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL Monthly Charges Net Charge \$ 1,800.00

Circuit: 28.LUXX.575054..PA
11/22/15-12/21/15 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575184..PA
11/22/15-12/21/15 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL 

 Monthly Charges
 1,800.00

 Net Charge
 \$ 1,800.00

 Circuit:
 28.LUXX.575185..PA

 11/22/15-12/21/15 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL

 1,800.00 \$ 1,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575186..PA 11/22/15-12/21/15 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Monthly Charges Net Charge \$ 1,800.00

Circuit: 28.LUXX.575188..PA
11/22/15-12/21/15 28.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER 1,800.00 \$ 1,800.00 Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575189..PA
11/22/15-12/21/15 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH 1,800.00 \$ 1.800.00 Monthly Charges Net Charge
Circuit: 28.LVXX.000451\_PA (old) 154184 READING-MUHLENBERG CAREER AND reuit: 28.LVAA.000.1-26.LVAA.001 11/22/15-12/21/15 TECHNOLOGY CENTER 700.00 **\$ 700.00** Monthly Charges Net Charge
Circuit: 28.LVXX.000453..PA
11/22/15-12/21/15 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL 700.00 **\$ 700.00** Net Charge \$ 700.00
Circuit: 28.LVXX.000454..PA
11/22/15-12/21/15 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL Monthly Charges \$ 700.00 Net Charge \$700.00 Ineligible
Circuit: 28.LVXX.000455..PA
11/22/15-12/21/15 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH 700.00 Monthly Charges \$ 700.00 Ineligible Net Charge



Billing Date: 12/01/15 Page 6 of 12. FRN: 2800436

1,800.00

Telephone Number: 215 182-4895 Services started July 1, Account Number: 215 182-4895 365 13Y 2015 Doc Ref ID: E

> Advanced Data Service billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Circuit: 28.LVXX.000457.PA 11/22/15-12/21/15 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

Net Charge \$ 700.00 Ineligible Circuit: 28.LVXX.000459..PA 11/22/15-12/21/15 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL \$ 700.00 Ineligible

Monthly Charges Net Charge \$ 700.00
Circuit: 28.LVXX.000461..PA
11/22/15-12/21/15 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

700.00 **\$ 700.00** Ineligible

Net Charge \$ 700.00 Ineligible

Circuit: 28.LVXX.000462..PA
11/22/15-12/21/15 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL

700.00 \$ 700.00 Monthly Charges Net Charge \$ 700.00
Circuit: 28.LVXX.003269..PA
11/22/15-12/21/15 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL

700.00 \$ 700.00 Net Charge Circuit: 28.LVXX.250065..PA 11/22/15-12/21/15 28

28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL

Monthly Charges Net Charge Total Charges \$ 700.00 \$ 23,512.00

Service and Equipment Information Inventory of Account Level Services

Account Contract(s) Contract ID CUSTOM CONTRACT 0002058768

Length of Term: Start/End Dates: 60 Mth(s) 07/01/11- 06/30/16 CUSTOM CONTRACT 0002068584 60 Mth(s) Length of Term:

Start/End Dates: 06/30/15- 06/29/20 CUSTOM CONTRACT 0002068585

Length of Term: Start/End Dates: 60 Mth(s) 06/30/15- 06/29/20

Inventory of Circuits/Lines/Sites Circuit: 28.LUXX.000303..PA Service Description Ef

TLS Port With Access Line

Effective Date 07/03/06

3,912.00 TLS Port With Access Line Connection 1000Mbps Quantity

\$ 3,912.00 Circuit: 28.LUXX.575049..PA Service Description Effective Date 07/28/11 .00 2 TLS Interoffice Mileage Quantity 5

Connection 1000Mbps Quantity \$ 1,800.00

07/28/11



Billing Date: 12/01/15 Page 7 of 12 FRN: 2800436

Telephone Number: 215 182-4895 Services started July 1, 2015
Account Number: 215 182-4895 365 13Y

Doc Ref ID: E

**Advanced Data Services** billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575054.PA Service Description Effective Date		
1 TLS Interoffice Mileage	09/13/11	.00
2 TLS Port With Access Line Connection 1000Mbps	09/13/11	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575184.PA Service Description Effective Date 3 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575185.PA Service Description Effective Date 4 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575186PA Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575188PA Service Description Effective Date 6 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575189PA Service Description Effective Date 7 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps Quantity	07/03/06	700.00
quantity		\$ 700.00
Circuit: 28.LVXX.000453PA Service Description Effective Date 9 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000454PA Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Circuit: 28.LVXX.000455PA		\$ 700.00
Service Description Effective Date 11 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00



Billing Date: 12/01/15 Page 8 of 12 -FRN: 2800436 Telephone Number: 215 182-4895

Services started July 1,

Account Number: 215 182-4895,365 13Y

Doc Ref ID: E

Advanced Data Servic billing questions call 1-800-VERIZON

Billing for Advanced Data Services		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000459PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 5 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
Circuit: 28.LVXX.250065PA		\$ 700.00
Service Description Effective Date 6 TLS Interoffice Mileage Quantity 4	11/14/11	.00
7 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1		\$ 700.00
Line: 215 182-3844		W 7.00.00
Service Description Effective Date	0.4.01.404	00
8 Listed Service Quantity 1	06/01/06	.00
Quantity 1 9 Non-Published Service Quantity 1	12/21/11	.00.
4		\$ .00
Advanced Data Services invoice charges	for November	\$ 23,512.00
Total Current Advanced Data Services Invoice Charges		\$ 28,112.00
Total Cultent Auvanceu Data Scivices	Ψ 20,112.00	

# For Your Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID SL-2016-10-Case-390

Billing Date: 12/01/15 Page 9 of 12 FRN: 2800436

Account Number: 215 182-4895 365 13Y Services started July 1, 2015

Doc Ref ID: E

### For Your Information

verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

## **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

## **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change,

Effective with January invoices, payments should be mailed to the following address:

PO Box 15124, Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

# Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

VERIZON PO Box 15124 Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

## **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

> 00001067 1S0000007793 33 9998 2151824895 PA210\*HBRDA1

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon/

CASE ID SL-2016-10-Case-390

Billing Date: 12/01/15 Page 10 to f.12 FRN: 2800436

Telephone Number: 215 182-4895 Services started July 1, Account Number: 215 182-4895 365 13Y

Doc Ref ID: E

# For Your Information

## Easy Account Management Available Online

We offer online account management at verizon com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
  \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your

## You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code L7EQ5JVNR1 and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your
- \*The Invitation Code provided expires on 01/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

Supporting Document #4
Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon/

CASE ID SL-2016-10-Case-390

Billing Date: **12/01/15** Page **11** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

FRN: 2800436 Services started July 1, 2015

Doc Ref ID: E

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ 6,500.00	\$ 97.50	\$ 6,597.50
Non-Basic	\$ .00	\$ 28,112.00	\$ 28,112.00
Total	\$ 6 500 00	\$ 28.209.50	\$ 34,709.50

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID SL-2016-10-Case-390

Billing Date: 12/01/15 Page 12-of 12 FRN: 2800436
Telephone Number: 215 182-4895 365 13Y

Services started July 1, 2015
Account Number: 215 182-4895 365 13Y

Doc Ref ID: F.

Doc Ref ID: E

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Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 01/01/16 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

# BERKS COUNTY INTERMEDIATE

## **Account Summary**

Previous Charges	\$ 4,158.00	
Payment Received on Dec 21.	- 4,158.00	
Balance	\$ .00	
New Charges		
Verizon (page 3)	\$ 4,158.00	
Total New Charges Due Feb 1, 2016	\$4,158.00	Pl: .:1.1.
Total Due	\$ 4,158.00	Eligible
Managa Vaur Assaurt Online	11 3	)

Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information.

Go to the For Your Information section for details

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015 Doc Ref ID: E



Billing Date: 01/01/16 Page 2.of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

How to Reach US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements	,	1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

# **Product Information**

For Verizon product information visit verizon com or use our automated help line at 1-800-234-2340

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 3 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

\$ 4,158.00

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

MONTHLY SERVICE - NON-BASIC (Jan 1 to Jan 31)

 Description
 Qty
 Unit Rate

 CPE Routers
 14
 297.00
 4,158.00

 Total
 \$ 4,158.00
 \$ 4,158.00

 Serizon non-basic charges \*\*
 \$ 4,158.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the

disconnection of your local telephone service.

Total Verizon charges

Reference ID DCXGU0K182

## For Your Information

## Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

## **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

## Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or

33 9998 2151823844 08 PA210\*HBRDA1 00001064 1S0000008161

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 4 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Ý CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1,

2015

Doc Ref ID: E

## For Your Information

print it

- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

## FUSF Fee Changes January 1, 2016

Your Federal Universal Service Fund (FUSF) fee may change on January 1, 2016. Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

### Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network:
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service:
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling:
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC;
- \*a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon com or call the number listed on your bill.

## **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

## VERIZON

PO Box 15124, Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

## Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 5 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1,

2015

Doc Ref ID: E

# For Your Information

VERIZON PO Box 15124 Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

## **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

## You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code DKXKZYA0M0 and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.

\*The Invitation Code provided expires on 02/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.



Billing Date: 01/01/16 Page 6 of 6
Telephone Number: 215 182-3844
Account Number: 215 182-3844 731 84Y

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 4,158.00	\$ 4,158.00
Total	\$ .00	\$ 4,158.00	\$ 4,158.00

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

**Account Summary** 

**BERKS** 

Billing Date: 01/01/16 Page 1 of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

COUNTY INTERMEDIATE	Ineligible	\$(700.00)
	Ineligible	\$(700.00)
	Totaliaible	¢(700 00)

(700.00) Ineligible \$(700.00) 28.LVXX.000454..PA

Invoice \$28112.00

ALACE LC 28.LVXX.250102..PA RMCTC (OLD) 28.LVXX.000451..PA

ANTIETAM (OLD)

Previous Charges	\$ 34,709.50 - 34,612.00	Ineligible
Payment(s) received. Thank you.	- 34,612.00	28.LVXX.

\$ 97.50 Ineligible

8.LVXX.000455..PA \$(700.00)

\$(700.00)

MUHLENBERG (OLD)

GOVERNOR MIFFLIN (OLD)

28.LVXX.000457..PA

Ineligible \$(700.00)

KUTZTOWN (OLD)

**New Charges** -\$16,651.02 28.LVXX.000461..PAN 2 0 2016 Verizon (page 3) 28,112.00 Total Eligible \$23,912.00 Other Providers (page 1)

\$ 11,460,98 Total New Charges Due Feb 1, 2016 **Total Due** \$ 11.558.48

**Manage Your Account Online** 

Past Due Charges (please pay now)

ACCOUNTING UTTIVE

Go to the For Your Information section for details 11.557,02

Credit \$15,180.00 for ineligible circuits August 2015.

OK to prof lot pe les \$1.46 lot pe cls 100/16

One Circuit ineligible.

28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE

Five (old) circuits ineligible.

28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND

Questions about your bill? Call 1800 700-8297 TECHNOLOGY CENTER

Change of billing address? Go to verizon.com/billingaddress or call us.

See page 2 for all other Verizon contact information. 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL 28.LVXX.000461. PA (old) 21047 KUTZTOWN SR HIGH SCHOOL Detach & return payment slip with your check, payable to Verizon.

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **01/01/16** Page **2** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

## How to Reach Us

HOW TO HEACH US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

Assessment - DOI Descriptor Franchiscount for Assessment

# Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

## **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

CASE ID: SL-2016-10-Billing Date: 01/01/16 Page 3 of 12 Case-390 Telephone Number: 215 182-4895 FRN: 2800436 Account Number: 215 182-4895 365 13 Services started July 1, 2015 Doc Ref ID: E **PAYMENTS** CR 28,112.00 Payment Received on Dec 21. Payment Received on Dec 28. CR 6,500.00 Total CR \$ 34,612.00 Payment(s) applied to previous charges. VERIZON BASIC SERVICE MISCELLANEOUS CHARGES AND CREDITS Ineligible 3 Late payment charge 1.50% on \$ 97.50 1.46 Charges and Credits for 215 182-4895
4 Jul 1 TRKING # INQ2015111822212
Tracking # 0010109888137 See note. CR 15,180.00 Total CR \$ 15,178.54 Verizon basic charges CR \$ 15,178.54 VERIZON OPTIONAL NON-BASIC SERVICE MISCELLANEOUS CHARGES AND CREDITS Charges and Credits for 215 182-4895 Dec 1 TKKING, Tracking # 0010109912807 TRKING # INQ2015121673100 CR 97.50 CR \$ 97.50 Total Verizon non-basic charges \*\* CR \$ 97.50 ACCOUNT TAXES AND SURCHARGES CR 458.33 CR 916.65 CR \$ 1,374.98 Federal Excise Tax PA State Sales Tax Total \*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service. Total Verizon charges CR \$ 16,651.02

Advanced Data Services billing questions call 1-800-VERIZON Billing for Advanced Data Services The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right. Summary of Advanced Data Services \$ 4,600.00 Current Month Charges Total Advanced Data Services \$ 4,600.00 Current Month Charges

Reference ID BOEECR3182

Circuit/Line/Site Charges

Monthly Charges 4600.00 One Time & Prorated Charges/ .00 Credits

Discount Savings **Total Current Month Charges** \$ 4,600.00

Circuit/Line/Site Charges

Circuit: 28.LUXX.575048\_PA 12/22/15-01/21/16 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE

Monthly Charges

Monthly Charges

700.00



CASE ID: SL-2016-10-Billing Date: 01/01/16 Page 4 of 12

Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015
Advanced Data Services
billing questions call
1-800-VERIZON

Billing for Advanced Data Services

Net Charge

\$ 700.00

28.LVXX.250086..PA 16036581 BCIU LEARNING CENTER 12/22/15-01/21/16

700.00 \$ 700.00 Monthly Charges

Net Charge \$ 700.00

Circuit: 28.LVXX.250102..PA
12/22/15-01/21/16 28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE

Monthly Charges Net Charge \$ 700.00 Hengiole Circuit: 28.LVXX.250486..PA 12/22/15-01/21/16 28.LVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL \$ 700.00 Ineligible

Monthly Charges Net Charge Total Charges \$ 700.00 \$ 4,600.00

Service and Equipment Information Inventory of Account Level Services Account Contract(s) Contract ID

Quantity

CUSTOM CONTRACT 0002063288 Length of Term: Start/End Dates: 48 Mth(s)

07/01/12- 06/30/16 CUSTOM CONTRACT 0002067300 Length of Term: 60 Mth(s)

Start/End Dates: 07/30/14- 07/29/19 Inventory of Circuits/Lines/Sites Circuit: 28.LUXX.575048..PA Service Description

1,800.00 06/27/12 1 TLS Port With Access Line Connection 1000Mbps Quantity \$ 1,800.00

Effective Date

Circuit: 28.LVXX.250085..PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps 06/27/12 700.00 Quantity \$ 700.00

Circuit: 28.LVXX.250086..PA Effective Date Service Description TLS Interoffice Mileage 07/02/12 .00 Quantity 1 TLS Port With Access Line Connection 100Mbps 700.00 06/27/12

\$ 700.00 Circuit: 28.LVXX.250102..PA Effective Date Service Description .00 07/02/12 TLS Interoffice Mileage 700.00 06/27/12

Quantity 1 TLS Port With Access Line Connection 100Mbps Quantity

\$ 700.00 Circuit: 28.LVXX.250486..PA

Effective Date Service Description Effective 7 TLS Port With Access Line 700.00 07/31/14 Connection 100Mbps Quantity

CASE ID: SL-2016-10-Billing Date: 01/01/16 Page 5 of 12 Case-390 Telephone Number: 215 182-4895 FRN: 2800436 Account Number: 215 182-4895 365 13 Services started July 1, 2015 Advanced Data Service: Doc Ref ID: E billing questions call 1-800-VERIZON Billing for Advanced Data Services \$ 700.00 Line: 215 199-2352 Service Description F
1 Non-Published Service Effective Date 06/27/12 .00 Quantity \$ .00 \$ 4,600.00 Advanced Data Services invoice charges for December Summary of Advanced Data Services Current Month Charges
Total Advanced Data Services Current Month Charges Circuit/Line/Site Charges 23512.00 Monthly Charges One Time & Prorated Charges/ .00 Credits Discount Savings
Total Current Month Charges .00 \$ 23,512.00 Circuit/Line/Site Charges Circuit: 28.LUXX.000303..PA 12/22/15-01/21/16 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN Monthly Charges Net Charge Circuit: 28.LUXX.575049..PA 12/22/15-01/21/16 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL Net Charge Circuit: 28.LUXX.575054..PA \$ 1,800,00 12/22/15-01/21/16 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL 12/22/15-01/21/16 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL 1,800.00 \$ 1,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575185..PA 12/22/15-01/21/16 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Net Charge Circuit: 28.LUXX.575186..PA 12/22/15-01/21/16 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL 1,800.00 \$ 1,800.00 Net Charge \$ 1,800.00

Circuit: 28.LUXX.575188..PA 12/22/15-01/21/1628.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND Monthly Charges TECHNOLOGY CENTER 1,800.00 \$ 1,800.00 Circuit: 28.LUXX.575189..PA 12/22/15-01/21/16 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH Monthly Charges 1,800.00

\$ 1,800.00

Net Charge

CASE ID: SL-2016-10-Billing Date: 01/01/16 Page 6 of 12 Case-390 Telephone Number: 215 182-4895 FRN: 2800436 Account Number: 215 182-4895 365 13\( \text{Services started July 1, 2015} \) Doc Ref ID: E Advanced Data Services billing questions call 1-800-VERIZON Billing for Advanced Data Services Circuit: 28.LVXX.000451\_PA 12/22/15-01/21/16 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER Monthly Charges Net Charge \$ 700.00 Circuit: 28.LVXX.000453..PA 12/22/15-01/21/16 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL Net Charge \$ 700.00

Circuit: 28.LVXX.000454..PA 12/22/15-01/21/16 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL 700.00 \$ 700.00 Monthly Charges Net Charge \$ 700.00

Circuit: 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH 12/22/15-01/21/16 28.LVXX.000455..PA (old) 21025 GOVERNOR MIFFLIN SR HIGH SCH Monthly Charges Net Charge \$ 700.00 Circuit: 28.LVXX.000457..PA 12/22/15-01/21/16 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL Monthly Charges Net Charge \$ 700.00 Circuit: 28.LVXX.000459..PA 12/22/15-01/21/16 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL Monthly Charges Net Charge Circuit: 28.LVXX.000461..PA 12/22/15-01/21/16 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL Monthly Charges Net Charge Circuit: 28.LVXX.000462..PA \$ 700.00 12/22/15-01/21/16 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL Monthly Charges Net Charge \$ 700.00 Circuit: 28.LVXX.003269..PA 12/22/15-01/21/16 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL Monthly Charges Net Charge Circuit: 28.LVXX.250065 \$ 700.00 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL Monthly Charges Net Charge Total Charges \$ 700.00 \$ 23,512.00 Service and Equipment Information Inventory of Account Level Services Account Contract(s) Contract ID CUSTOM CONTRACT 0002058768 Length of Term: 60 Mth(s) Start/End Dates: 07/01/11- 06/30/16 CUSTOM CONTRACT 0002068584

06/30/15- 06/29/20

60 Mth(s)

Length of Term:

Start/End Dates:



CASE ID: SL-2016-10-

Billing Date: 01/01/16 Page 7 of 12 Case-390 FRN: 2800436

Account Number: 215 182-4895 365 13 Services started July 1, 2015

Doc Ref ID: E

Advanced Data Services billing questions call 1-800-VERIZON

Billing for Advanced Data Services  CUSTOM CONTRACT  Length of Term:  Start/End Dates:  06/30/15-06	02068585 /29/20
Inventory of Circuits/Lines/Sites Circuit: 28.LUXX.000303PA Service Description Effective Date 1 TLS Port With Access Line 07 Connection 1000Mbps Quantity 1	/03/06 3,912.00
Circuit: 28.LUXX.575049PA Service Description Effective Date 2 TLS Interoffice Mileage 07 Quantity 5	\$ 3,912.00 /28/11 .00
	/28/11 1,800.00
Circuit: 28.LUXX.575054PA	\$ 1,800.00
Service Description Effective Date	/13/11 .00
	/13/11 1,800.00
Circuit: 28.LUXX.575184PA	\$ 1,800.00
Service Description Effective Date 6 TLS Port With Access Line 07 Connection 1000Mbps	/01/15 1,800.00
Quantity 1 Circuit: 28.LUXX.575185PA	\$ 1,800.00
Service Description Effective Date 7 TLS Port With Access Line 07 Connection 1000Mbps	/01/15 1,800.00
Quantity 1 Circuit: 28.LUXX.575186PA	\$ 1,800.00
Service Description Effective Date	/01/15 1,800.00
Circuit: 28.LUXX.575188PA	\$ 1,800.00
Service Description Effective Date 9 TLS Port With Access Line 07 Connection 1000Mbps	<b>/01/15</b> 1,800.00
Quantity 1	\$ 1,800.00
Circuit: 28.LUXX.575189PA Service Description Effective Date 10 TLS Port With Access Line 07 Connection 1000Mbps Quantity 1	/01/15 1,800.00
Circuit: 28.LVXX.000451PA	\$ 1,800.00
Service Description Effective Date	/03/06 700.00



Billing Date: **01/01/16** Page **8** of 12 CASE ID: SL-2016-10-Telephone Number: 215 182-4895 Case-390 Account Number: 215 182-4895 365 13\FRN: 2800436

Services started July 1, 2015
Advanced Data Services
billing questions call
1-800-VERIZON

Doc Ref ID: E

Billing for Advanced Data Services		
Circuit: 28.LVXX.000453PA Service Description Effective Date		\$ 700.00
1 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1 Circuit: 28.LVXX.000454PA		\$ 700.00
2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Circuit: 28.LVXX.000455PA		\$ 700.00
Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
4001112		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1	11	\$ 700.00
Circuit: 28.LVXX.000459PA Service Description Effective Date 5 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps	07/01/08	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 9 TLS Interoffice Mileage	11/14/11	.00
Quantity 4 10 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1	-	\$ 700.00

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Billing Date: 01/01/16 Page 9 of 12 Telephone Number: 215 182-4895

Case-390

00001065 180000008173

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015 Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Line: 215 182-3844

Effective Date

Service Description 1 Listed Service

06/01/06

.00

Quantity 2 Non-Published Service Quantity

12/21/11

.00 \$ .00

Advanced Data Services invoice charges for December **Total Current Advanced Data Services Invoice Charges**  \$ 23,512.00 \$ 28,112.00

# For Your Information

### **Customer Proprietary Network Information (CPNI) Notice for** Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

### **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

# Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

Get an order status around the clock

33 9998 2151824895 PA210\*HBRDA1

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 10 of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

### For Your Information

- \* Receive an email notification when your invoice is ready, so you can download or print it
  \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

### FUSF Fee Changes January 1, 2016

Your Federal Universal Service Fund (FUSF) fee may change on January 1, 2016. Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

### Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network:
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC;
- \* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon com or call the number listed on your bill.

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change.

Effective with January invoices, payments should be mailed to the following address:

### VERIZON

PO Box 15124, Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery

### Verizon Remittance Address Change Notification

Please be advised that the payment address reflected in the remittance section of your bill will change

Effective with January invoices, payments should be mailed to the following address:

33 9998 2151824895

PA210\*HBRDA1

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 11 of 12 CASE ID: SL-2016-10-

Services started July 1, 2015

Doc Ref ID: E

### For Your Information

VERIZON PO Box 15124 Albany NY 12212-5124

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

### **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code FAWNJ9EHRZ and complete the simple registration process.  $\!\!\!^{\star}$
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 02/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 01/01/16 Page 12 of 12 CASE ID: SL-2016-10-Telephone Number: 215 182-4895 Case-390

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

### Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in supersonon of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	- \$ 15,178.54	- \$ 15,178.54
Non-Basic	\$ 97.50	\$ 26,639.52	\$ 26,737.02
Total	\$ 97:50	\$ 11,460.98	\$ 11,558.48

PA210\*HBRDA1

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

verizon<sup>v</sup>

2110

Billing Date: 02/01/16 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### BERKS COUNTY INTERMEDIATE

### **Account Summary**

Previous Charges	\$ 4,158.00
Payment Received on Jan 25.	- 4,158.00
Balance	\$ .00

**New Charges** 

Verizon ( page 3) \$ 4,158.00

Total New Charges Due Feb 29, 2016 \$4,15

Total Due

\$4,158.00 \$4,158.00

176-470

Eligibl

Manage Your Account Online
Go to the For Your Information section for details

ENTERED

FEB 10 2016

ACCOUNTING OFFICE

ACCOUNTING OFFICE

BILL 1800 700-8202

Questions about your bill? Call 1800 700-8297 See page 2 fo tall other Verizon contact info mation.

Change of billing ad dress?

Go to verizon.com/bill ingaddess or call us

▼ Detach & return payment slip with your check, payable to Verizon

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

# verizon<sup>v</sup>

Billing Date: **02/01/16** Page **2** of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### How to Reach Us

THE RESERVE OF THE PROPERTY OF			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

### **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 02/01/16 Page 3 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

MONTHLY SERVICE - NON-BASIC (Feb 1 to Feb 29)

Description Unit Rate Oty CPE Routers Total 14 297.00 4,158.00 \$ 4,158.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges Reference ID DCXGU0K182 \$ 4,158.00

\$ 4,158.00

### For Your Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

# For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

# Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service:
- a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

33 9998 2151823844 PA210\*HBRDA1

00001071 1S0000007733

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 02/01/16 Page 4 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

# For Your Information

by the FCC;

- \*a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs, Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

### Late Payment Charges

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# You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code 623LYUAYPB and complete the simple registration process.  ${}^{\star}$
- Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 03/31/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.



Billing Date: 02/01/16 Page 5 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015 Doc Ref ID: E

### Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ ,00	\$ .00
Non-Basic	\$ .00	\$ 4,158.00	\$ 4,158.00
Total	\$ .00	\$ 4,158.00	\$ 4,158.00



Billing Date: **02/01/16** Page **6** of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 **731**, 84Y CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1,

Doc Ref ID: E

2015

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Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1, 2015 Doc Ref ID: E

# verizon<sup>v</sup>

Billing Date: 02/01/16 Page 1 of 12

Invoice \$28,112.00 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

Ineligible \$(700.00) ALACE LC 28.LVXX.250102..PA Ineligible \$(700.00) RMCTC (OLD) 28.LVXX.000451..PA Ineligible \$(700.00) ANTIETAM (OLD) 28.LVXX.000454..PA Ineligible \$(700.00) GOVERNOR MIFFLIN (OLD)

28.LVXX.000455..PA \$ 11,558.48 Ineligible \$(700.00) - 11 557 02 28.LVXX.000457..PA Ineligible \$(700.00) 28.LVXX.000461..PA

KUTZTOWN (OLD)

MUHLENBERG (OLD)

Payment Received on Jan 25.	- 11,557.02	mengible	\$(700.00)
		28 LV X X 000457 PA	
Past Due Charges (please pay now)	\$ 1.46	Ineligible	\$(700.00)
New Charges		28.LVXX.000	461PA
Verizon (page 3)	-\$1.57	Total Eligible	\$23,912.00
Other Providers (page 1)	28,112.00	1	1
Total New Charges Due Feb 29, 2016	\$ 28,110.43	2/12/	1/ 0
Total Due	\$ 28,111.89	) - 61/	10
Manage Value Assessed Online		OK to	Dav

Manage Your Account Online

BERKS COUNTY INTERMEDIATE

**Account Summary** 

**Previous Charges** 

Go to the For Your Information section for details

One Circuit ineligible.

28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSA

Five (old) circuits ineligible.

28.LVXX.000451..PA (old) 154184 READING MULLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information,

Change of billing address?

Go to verizon.com/billingaddress or call us.

FEB 1 2 2016

ACCOUNTING OFFICE

<sup>▼</sup> Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: **02/01/16** Page **2** of 12 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

### How to Reach Us

HOW to head to US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

### Product Information

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

verizon<sup>v</sup>

CASE ID: SL-2016-10-

Billing Date: 02/01/16 Page 3 of 12 Case-390

Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13 FRN: 2800436

Ineligible

Services started July 1, 2015 Doc Ref ID: E

VERIZON BASIC SERVICE

MISCELLANEOUS CHARGES AND CREDITS	
1 Late payment charge 1.50% on \$ 1.46 .02	.02
1.50% on \$ 1.46 .02 Total	\$ .02
	7
Verizon basic charges	\$ .02
VERIZON OPTIONAL NON-BASIC SERVICE	
MISCELLANEOUS CHARGES AND CREDITS	
Charges and Credits for 215 182-4895 2 Dec 1 TRKING # INQ2016011420120	CR 1.46
Tracking # 0010110109737" Total	CR \$ 1.46
Verizon non-basic charges **	CR \$ 1.46
ACCOUNT TAXES AND SURCHARGES	
3 Federal Excise Tax	CR .04
4 PA State Sales Tax	CR .09
Total	CR \$ .13
**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.	
Total Verizon charges	CR \$ 1.57
Reference ID BOEECR3182	

Advanced Data Services billing questions call 1-800-VERIZON Billing for Advanced Data Services The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right. Summary of Advanced Data Services Current Month Charges Total Advanced Data Services \$ 4,600.00 **\$ 4,600.00** Current Month Charges Circuit/Line/Site Charges

Monthly Charges 4600.00 One Time & Prorated Charges/ .00 Credits Discount Savings
Total Current Month Charges 00

\$ 4,600.00

Circuit/Line/Site Charges

Circuit: 28.LUXX.575048..PA 01/22/16-02/21/16 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE

1,800.00 \$ 1,800.00 Monthly Charges Net Charge Circuit: 28.LVXX.250085..PA

01/22/16-02/21/16 28.LVXX.250085..PA 16064431 BCIU LEARNING CENTER AT ST. PAULS

Monthly Charges
Net Charge
Circuit: 28.LVXX.250086... 700.00 **\$ 700.00** 

01/22/16-02/21/16 28.LVXX.250086..PA 16036581 BCIU LEARNING CENTER

Monthly Charges 700.00 **\$ 700.00** Net Charge Circuit: 28.LVXX.250102..PA

01/22/16-02/21/16 28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE



CASE ID: SL-2016-10-

Billing Date: 02/01/16 Page 4 of 12 Case-390 Telephone Number: 215 182-4895 FRN: 2800436

Account Number: 215 182-4895 365 18 ervices started July 1, 2015

Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services

700.00 Monthly Charges Ineligible

Net Charge
Circuit: 28.LVXX.250486..PA
01/22/16-02/21/16 28.LVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL
700.00 Net Charge Total Charges \$ 700.00 \$ 4,600.00 Service and Equipment Information Inventory of Account Level Services Account Contract(s) Contract ID **CUSTOM CONTRÁCT** 0002063288 Length of Term: 48 Mth(s) 07/01/12- 06/30/16 Start/End Dates: CUSTOM CONTRACT 0002067300 Length of Term: Start/End Dates: 60 Mth(s) 07/30/14- 07/29/19 Inventory of Circuits/Lines/Sites
Circuit: 28.LUXX.575048.PA
Service Description Effectiv
1 TLS Port With Access Line
Connection 1000Mbps Effective Date 1,800.00 06/27/12 Quantity \$ 1,800.00 Circuit: 28.LVXX.250085..PA Service Description Effecti 2 TLS Port With Access Line Effective Date 06/27/12 700.00 Connection 100Mbps

Quantity \$ 700.00 Circuit: 28.LVXX.250086..PA Service Description Effective Date 3 TLS Interoffice Mileage 07/02/12 .00 Quantity 1 4 TLS Port With Access Line 700.00 06/27/12 Connection 100Mbps Quantity \$ 700.00 Circuit: 28.LVXX.250102..PA Service Description Effective Date TLS Interoffice Mileage .00 07/02/12 Quantity 1 6 TLS Port With Access Line 06/27/12 700.00 Connection 100Mbps Quantity \$ 700.00 Circuit: 28.LVXX.250486..PA
Service Description Effectiv
7 TLS Port With Access Line
Connection 100Mbps Effective Date 07/31/14 700.00 Quantity \$ 700.00 Line: 215 199-2352 Service Description
8 Non-Published Service Effective Date

Quantity

06/27/12

.00

\$ .00

CASE ID: SL-2016-10-

Case-390

Billing Date: **02/01/16** Page 5 of 12 FRN: 2800436

Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13 Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services

\$ 4,600.00 Advanced Data Services invoice charges for January Summary of Advanced Data Services Current Month Charges \$ 23,512.00 Total Advanced Data Services

Current Month Charges

Circuit/Line/Site Charges Monthly Charges

23512.00 One Time & Prorated Charges/ .00 Credits Discount Savings .00

\$ 23,512.00 Total Current Month Charges

Circuit/Line/Site Charges

Circuit: 28.LUXX.000303..PA

01/22/16-02/21/16 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN

3,912.00 \$ 3,912.00 Monthly Charges Net Charge Circuit: 28.LUXX.575049..PA

01/22/16-02/21/16 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL

Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575054..PA
01/22/16-02/21/16 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL

Monthly Charges Net Charge Circuit: 28.LUXX.575184..PA \$ 1,800.00

01/22/16-02/21/16 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL

Monthly Charges \$ 1,800.00 Net Charge Circuit: 28.LUXX.575185..PA

01/22/16-02/21/16 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL

1,800.00 \$ 1,800.00 Net Charge Circuit: 28.LUXX.575186..PA

01/22/16-02/21/16 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL

Monthly Charges

Net Charge \$ 1,800.00
Circuit: 28.LUXX.575188..PA
01/22/16-02/21/16 28.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND

TECHNOLOGY CENTER 800.00 Monthly Charges \$ 1,800.00

Net Charge Circuit: 28.LUXX.575189..PA

01/22/16-02/21/16 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH

1,800.00 \$ 1,800.00 Monthly Charges

Net Charge \$ 1,800.00
Circuit: 28.LVXX.000451\_PA (old) 154184 READING-MUHLENBERG CAREER AND 01/22/16-02/21/16 28.LVXX.000451...PA (old) 154184 READING-MUHLENBERG CAREER AND

TECHNOLOGY CENTER Monthly Charges \$ 700.00 Ineligible Net Charge S / VUU. W AND S - Circuit: 28.LVXX.000453..PA 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL

verizon<sup>v</sup>

CASE ID: SL-2016-10-

Case-390

Billing Date: **02/01/16** Page **6** of 12FRN: 2800436 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 1 Services started July 1, 2015

Doc Ref ID: E

**Advanced Data Services** billing questions call 1-800-VERIZON

Billing for Advanced Data Services 01/22/16-02/21/16

Monthly Charges \$ 700.00

Net Charge \$ 700.00
Circuit: 28.LVXX.000454..PA
01/22/16-02/21/16 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

700.00 **\$ 700.00** Monthly Charges Net Charge \$ 700.00 Hengiote Circuit: 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

700.00 \$ 700.00 Monthly Charges Ineligible Net Charge Circuit: 28.LVXX.000457..PA

01/22/16-02/21/16 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

Monthly Charges Net Charge
Circuit: 28.LVXX.000459..PA
01/22/16-02/21/16 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL
700.00

Monthly Charges \$ 700.00

Net Charge
Circuit: 28.LVXX.000461..PA
Circuit: 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

700.00 **\$ 700.00** Monthly Charges Ineligible

Net Charge \$ 700.00 Hengiole
Circuit: 28.LVXX.000462..PA
01/22/16-02/21/16 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL

700.00 Monthly Charges Net Charge Circuit: 28.LVXX.003269..PA \$ 700.00

01/22/16-02/21/16 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL

700.00 Monthly Charges Net Charge \$700.00
Circuit: 28.LVXX.250065..PA
01/22/16-02/21/16 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL

Monthly Charges Net Charge Total Charges \$ 700.00 \$ 23,512.00

Service and Equipment Information

Inventory of Account Level Services Account Contract(s) Contract ID

CUSTOM CONTRÁCT 0002058768

Length of Term: 60 Mth(s) 07/01/11- 06/30/16 Start/End Dates:

CUSTOM CONTRACT 0002068584 Length of Term: Start/End Dates: 60 Mth(s) 06/30/15- 06/29/20

CUSTOM CONTRACT 0002068585 60 Mth(s)

Length of Term: Start/End Dates: 06/30/15- 06/29/20



Billing Date: 02/01/16 Page 7 of 12 CASE ID: SL-2016-10-Telephone Number: 215 182-4895 Case-390

Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015
Advanced Data Services
billing questions call
1-800-VERIZON
Doc Ref ID: E

Billing for Advanced Data Services Circuit: 28.LUXX.000303PA		
Service Description Effective Date  1 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/03/06	3,912.00
Circuit: 28.LUXX.575049PA		\$ 3,912.00
Service Description Effective Date 2 TLS Interoffice Mileage	07/28/11	.00
Quantity 5 3 TLS Port With Access Line Connection 1000Mbps	07/28/11	1,800.00
Quantity 1 Circuit: 28.LUXX.575054PA		\$ 1,800.00
Service Description Effective Date 4 TLS Interoffice Mileage Quantity 3	09/13/11	.00
5 TLS Port With Access Line Connection 1000Mbps	09/13/11	1,800.00
Quantity 1 Circuit: 28.LUXX.575184PA		\$ 1,800.00
Service Description Effective Date 6 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575185.PA Service Description Effective Date 7 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1 Circuit: 28.LUXX.575186PA		\$ 1,800.00
Service Description Effective Date 8 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1 Circuit: 28.LUXX.575188PA		\$ 1,800.00
Service Description Effective Date 9 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575189.PA Service Description Effective Date 10 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 11 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Quantity 1		\$ 700.00



CASE ID: SL-2016-10-

Billing Date: 02/01/16 Page 8 of 12 Telephone Number: 215 182-4895

Case-390

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Advanced Data Services

billing questions call

Doc Ref ID: E

Billing for Advanced Data Services	billing questions call 1-800-VERIZON
Circuit: 28.LVXX.000453PA	· · · · · · · · · · · · · · · · · · ·
Service Description Effective Date	

Circuit: 28.LVXX.000453PA Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Circuit: 28.LVXX.000454PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps	07/03/06	<b>\$ 700.00</b> 700.00
Quantity 1  Circuit: 28.LVXX.000455PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	<b>\$ 700.00</b> 700.00
Quantity 1  Circuit: 28.LVXX.000457PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.000459PA Service Description Effective Date 5 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 8 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	<b>\$ 700.00</b> 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 9 TLS Interoffice Mileage Quantity 4	11/14/11	<b>\$ 700.00</b>
10 TLS Port With Access Line Connection 100Mbps Quantity 1	11/14/11	700.00 \$ 700.00
Line: 215 182-3844 Service Description 11 Listed Service Quantity 1 Effective Date	06/01/06	.00

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Billing Date: 02/01/16 Page 9 of 12 Telephone Number: 215 182-4895

FRN: 2800436

Case-390

Services started July 1,

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Account Number: 215 182-4895 365 13Y

Billing for Advanced Data Services

1 Non-Published Service Quantity

12/21/11

.00 \$ .00

\$ 23,512.00 Advanced Data Services invoice charges for January

**Total Current Advanced Data Services Invoice Charges** 

\$ 28,112.00

### For Your Information

### Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

# Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network:
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed
- a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,

33 9998 2151824895 PA210\*HBRDA1

00001072 1S0000007745

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 02/01/16 Page 10 of 12 CASE ID: SL-2016-10-

Services started July 1, 2015

Doc Ref ID: E

# For Your Information

\* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

## **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees), Register or sign in today to My Business Account, With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1, For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code IJUNY2KGM6 and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 03/31/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Doc Ref ID: E

Billing Date: **02/01/16** Page **11** of 12 Case-390 Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

### **Restatement of Charges:**

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .02	\$ .02
Non-Basic	\$ 1.46	\$ 28,110.41	\$ 28,111.87
Total	\$ 1.46	\$ 28,110,43	\$ 28,111.89



CASE ID: SL-2016-10-

Billing Date: **02/01/16** Page **12** of **12** Case-390 Telephone Number: 215 182-4895 FRN: 2800 Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

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PA210\*HBRDA1

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 03/01/16 Page 1 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

BERKS COUNTY INTERMEDIATE

### **Account Summary**

Previous Charges	\$ 4,158.00
Payment Received on Feb 24.	- 4,158.00
Balance	\$ .00

 New Charges

 Verizon (page 3)
 \$ 2,376.00

Total New Charges Due Mar 28, 2016 \$2,376.00

Total Due \$2,376.00

Manage Your Account Online
Go to the For Your Information section for details

Incorrectly invoiced (Billing Date 03/01/16). Correct amount \$4,158.00. Invoice was adjusted on the July 1 2016 invoice.

Eligible

0 de 15/16

ENTERED

MAR 1 6 2016

**Questions about your bill? Call 1800 700-8297**See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon.com/billingaddress or call us.

ACCOUNTING OFFICE

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 03/01/16 Page 2 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### How to Reach Us

HOW to Reacti US			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements	, , , , , , , , , , , , , , , , , , , ,	1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee

# For Your Information

### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

# Returned Payment

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### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

# **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: **03/01/16** Page **3** of 6 Telephone Number: 215 182-3844

Account Number: 215 182-3844 731 84Y

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

# MONTHLY SERVICE - NON-BASIC (Mar 1 to Mar 31)

Description 1 CPE Routers Total	Qty	Unit Rate	2,673.00
	9	297.00	<b>\$ 2,673.00</b>

### **ADDING AND CHANGING SERVICE**

This section shows partial-month billing. If you are adding a new product, it shows charges for the number of days that you had the product before your Billing Date. If you are removing a product, it shows credits for the days you did not have the product but had paid for it in advance. You can find your month-in-advance charges in the MONTHLY SERVICE section.

### For 215 182-3844

Services Removed

Product Description Qty Order Number Effective Date

CPE Routers Pon NSPE0010082676 5 R7BT70694 Feb 24

CR 297.00 CR 297.00

Total Services Removed

CR \$ 297.00

Total Adding and Changing Service

\$ 2,376.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges

\$ 2,376.00

Reference ID DCXGU0K182

# For Your Information

# Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Case-390

FRN: 2800436

Services started July 1,

2015

Billing Date: 03/01/16 Page 4 of 6

Account Number: 215 182-3844 731 84Y

Telephone Number: 215 182-3844

Doc Ref ID: E

# For Your Information

enable your future electronic payments to us (to opt out, call 1-888-500-5358).

### Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service.
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- \*a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC;
- \* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

# Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

### **Late Payment Charges**

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 03/01/16 Page 5 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

# Manage Your Account Online

- 1. Go'to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code 53YDMBFH5C and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 04/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

# Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due	New	
	Charges	Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 2,376.00	\$ 2,376.00
Total	\$ .00	\$ 2,376.00	\$ 2,376.00

Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 03/01/16 Page 6 of 6 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1,

2015

Doc Ref ID: E

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Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1, 2015 Doc Ref ID: E

BERKS COUNTY INTERMEDIATE

### **Account Summary**

**Previous Charges** \$ 28,111.89 Payment Received on Feb 24. -28,111.89 Balance \$ .00 **New Charges** Other Providers (page 1) \$ 28,112.00 Total New Charges Due Mar 28, 2016 \$ 28,112.00 **Total Due** \$28,112.00

**Manage Your Account Online** 

Go to the For Your Information section for details 2100.00

Billing Date: 03/01/16 Page 1 of 10 Telephone Number: 215 182-4895

Invoice \$28,1 12:0ber: 215 182-4895 365 13Y

Ineligible \$(700.00) ALACE LC 28.LVXX.250102..PA Ineligible \$(700.00) RMCTC (OLD) 28.LVXX.000451..PA

ANTIETAM (OLD) Ineligible \$(700.00) 28.LVXX.000454..PA

Ineligible \$(700.00) **GOVERNOR MIFFLIN (OLD)** 

28.LVXX.000455..PA

Ineligible \$(700.00) MUHLENBERG (OLD)

28.LVXX.000457 PAwaitmo

KUTZTOWN (OLD) Ineligible \$(700.00)

28.LVXX.000461.PA on circuit

Total Eligible \$23,912.00

(5) that were to be turned down

one Circuit ineligible feetive 8/21/15

28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE Five (old) circuits ineligible.

28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Made payment to avoid late payment fee. Ongoing billing

dispute with vendor

Questions about your bill? Call 1800 700-8297 See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon com/billingaddress or call us.

ACCOUNTING OFFICE

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 03/01/16 Page 2 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

### How to Reach Us

now to neach us			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

# Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

# **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

# Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

# Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

# Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

# **Product Information**

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

CASE ID: SL-2016-10-

Billing Date: 03/01/16 Page 3 of 10 Telephone Number: 215 182-4895

Case-390

Account Number: 215 182-4895 365 13\(\frac{F}{R}N\): 2800436

Services started July 1, 2015

Doc Ref ID: E

Total Verizon charges Reference ID BOEECR3182 \$ .00

**Advanced Data Services** billing questions call 1-800-VERIZON

Billing for Advanced Data Services

The following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right.

Summary of Advanced Data Services Current Month Charges
Total Advanced Data Services

\$ 4,600.00 **\$ 4,600.00** 

Current Month Charges

Circuit/Line/Site Charges

Circuit/Line/Site Charges

4600.00 . 00

00

Monthly Charges One Time & Prorated Charges/ Credits

\$ 4,600.00

Discount Savings
Total Current Month Charges

Circuit: 28.LUXX.575048..PA 02/22/16-03/21/16 28.LUXX.575048..PA 16064433 BCIU EDUCATION CENTRE

1,800.00 \$ 1,800.00

Net Charge \$ 1,800.00
Circuit: 28.LVXX.250085..PA 02/22/16-03/21/16 28.LVXX.250085..PA 16064431 BCIU LEARNING CENTER AT ST. PAULS

700.00 **\$ 700.00** 

Net Charge

Circuit: 28.LVXX.250086..PA 02/22/16-03/21/16 28.LVXX.250086..PA 16036581 BCIU LEARNING CENTER

Monthly Charges

Net Charge
Circuit: 28.LVXX.250102..PA
02/22/16-03/21/16 28.LVXX.250102..PA 220684 BCIU LEARNING CENTER AT ALSACE
700.00 Ineligible

700.00 \$ 700.00

Ineligible

Net Charge \$ 700.00 Ineligible Circuit: 28.LVXX.250486..PA 02/22/16-03/21/16 28.LVXX.250486..PA 21068 PERRY ELEMENTARY SCHOOL

Monthly Charges

\$ 700.00

Net Charge Total Charges

\$ 4,600.00

Service and Equipment Information

Inventory of Account Level Services

Account Contract(s)

Contract ID

CUSTOM CONTRACT

0002063288 48 Mth(s)

Length of Term: Start/End Dates: CUSTOM CONTRACT

07/01/12- 06/30/16 0002067300

Mth(s)

Length of Term: Start/End Dates:

07/30/14- 07/29/19

33 9998 2151824895

PA210\*HBRDA1

00001069 150000007735

# verizon/

CASE ID: SL-2016-10-

Billing Date: 03/01/16 Page 4 of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services		
Circuit: 28.LUXX.575048.PA Service Description Effective Date 1 TLS Port With Access Line Connection 1000Mbps Quantity 1	06/27/12	1,800.00
Circuit: 28.LVXX.250085PA		\$ 1,800.00
Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	06/27/12	700.00
quariet cy 1		\$ 700.00
Circuit: 28.LVXX.250086PA		
Service Description Effective Date 3 TLS Interoffice Mileage Quantity 1	07/02/12	.00
4 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250102PA		3 700.00
Service Description Effective Date 5 TLS Interoffice Mileage Quantity 1	07/02/12	.00
6 TLS Port With Access Line Connection 100Mbps	06/27/12	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.250486PA Service Description Effective Date 7 TLS Port With Access Line Connection 100Mbps Quantity 1	07/31/14	700.00
		\$ 700.00
Line: 215 199-2352 Service Description 8 Non-Published Service Quantity 1	06/27/12	.00
444		\$ .00
Advanced Data Services invoice charges	for February	\$ 4,600.00
Summary of Advanced Data Services	-	7502
Current Month Charges		23,512.00 \$ 23,512.00
Total Advanced Data Services		3 23,312.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/	23512.00 .00	
Credits Discount Savings	.00	
Total Current Month Charges		\$ 23,512.00
Circuit/Line/Site Charges		

Circuit: 28.LUXX.000303..PA 02/22/16-03/21/16 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN

 Monthly Charges
 3,912.00

 Net Charge
 \$ 3,912.00

 Circuit:
 28.LUXX.575049..PA

 02/22/16-03/21/1628.LUXX.575049..PA 21137 WILSON HIGH SCHOOL

CASE ID: SL-2016-10-

Billing Date: 03/01/16 Page 5 of 10 Case-390Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services

,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575054..PA \$ 1,800.00

02/22/16-03/21/16 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL

Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575184..PA
02/22/16-03/21/16 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL

Monthly Charges Net Charge Circuit: 28.LUXX.575185..PA

02/22/16-03/21/16 28.LUXX.575185..PA (new) 21047 KUTZTOWN SR HIGH SCHOOL

Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575186..PA
02/22/16-03/21/16 28.LUXX.575186..PA (new) 21110 ANTIETAM JR-SR HIGH SCHOOL

1,800.00 \$ 1,800.00 Monthly Charges

Net Charge \$ 1,800.00
Circuit: 28.LUXX.575188.PA 02/22/16-03/21/16 28.LUXX.575188..PA (new) 154184 READING-MUHLENBERG CAREER AND

TECHNOLOGY CENTER 1,800.00 \$ 1,800.00 Monthly Charges Net Charge \$ 1,800.00
Circuit: 28.LUXX.575189..PA
02/22/16-03/21/16 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH

Monthly Charges

Net Charge \$ 1,800.00

Circuit: 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND 02/22/16-03/21/16 28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND

**TECHNOLOGY CENTER** 700.00 **\$ 700.00** Ineligible Monthly Charges

Net Charge \$ 700.00 Ineligible
Circuit: 28.LVXX.000453..PA
02/22/16-03/21/16 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL

700.00 \$ 700.00 Monthly Charges

Net Charge \$ 700.00
Circuit: 28.LVXX.000454..PA 02/22/16-03/21/16 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL

Monthly Charges Ineligible Net Charge \$ 700.00 Ineligible

Circuit: 28.LVXX.000455..PA
02/22/16-03/21/16 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

Monthly Charges Ineligible Net Charge Circuit: 28.LVXX.000457..PA

02/22/16-03/21/16 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

Monthly Charges Net Charge
Circuit: 28.LVXX.000459..PA
02/22/16-03/21/16 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL Ineligible



CASE ID: SL-2016-10-

Billing Date: **03/01/16** Page **6** of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13yFRN: 2800436

Services started July 1, 2015

Advanced Data Service Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Monthly Charges

\$ 700.00

Net Charge \$ 700.00 Circuit: 28.LVXX.000461..PA 02/22/16-03/21/16 28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOL

Monthly Charges Net Charge
Circuit: 28.LVXX.000462..PA
02/22/16-03/21/16 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL

\$ 700.00

Net Charge \$ 700.00
Circuit: 28.LVXX.003269..PA
02/22/16-03/21/16 28.LVXX.003269..PA 21037 TILDEN ELEMENTARY SCHOOL

Monthly Charges Net Charge Circuit: 28.LVXX.250065 \$ 700.00

02/22/16-03/21/16 28.LVXX.250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL

Monthly Charges \$ 700.00 Net Charge Total Charges \$ 23,512.00

Service and Equipment Information

Inventory of Account Level Services Account Contract(s) Contract ID

CUSTOM CONTRACT 0002058768

Length of Term: 60 Mth(s) Start/End Dates: 07/01/11- 06/30/16 CUSTOM CONTRACT 0002068584 60 Mth(s)

Length of Term: Start/End Dates: 06/30/15- 06/29/20 CUSTOM CONTRACT 0002068585

60 Mth(s) Length of Term: Start/End Dates: 06/30/15- 06/29/20

Inventory of Circuits/Lines/Sites Circuit: 28.LUXX.000303...PA Service Description Ef

Effective Date

07/03/06 3,912.00 1 TLS Port With Access Line Connection 1000Mbps Quantity \$ 3,912.00

Circuit: 28.LUXX.575049..PA Service Description Effective Date 07/28/11 .00 TLS Interoffice Mileage Quantity TLS Port With Access Line 1,800.00 07/28/11 Connection 1000Mbps

Quantity \$ 1,800.00 Circuit: 28.LUXX.575054..PA Service Description Effective Date .00 09/13/11 TLS Interoffice Mileage Quantity 1,800.00 TLS Port With Access Line 09/13/11 Connection 1000Mbps Quantity \$ 1,800.00



Billing Date: 03/01/16 Page 7 of 10

CASE ID: SL-2016-10-

Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

Case-390

Services started July 1, 2015

Advanced Data Services Doc Ref ID: E billing questions call 1-800-VERIZON

Billing for Advanced Data Services

Circuit: 28.LUXX.575184..PA

Secretary Description Effective Date Service Description Effecti
1 TLS Port With Access Line 07/01/15 1,800.00 Connection 1000Mbps

Quantity \$ 1,800.00

Circuit: 28.LUXX.575185..PA
Service Description Effecti
2 TLS Port With Access Line Effective Date 07/01/15 1,800.00 Connection 1000Mbps Quantity

\$ 1,800.00 Circuit: 28.LUXX.575186..PA

Service Description Effecti
3 TLS Port With Access Line Effective Date 1,800.00 07/01/15 Connection 1000Mbps

Quantity \$ 1,800.00

Circuit: 28.LUXX.575188..PA Service Description Effective Date 1,800.00 07/01/15 4 TLS Port With Access Line Connection 1000Mbps

Quantity \$ 1,800.00

Circuit: 28.LUXX.575189..PA Service Description Effecti
5 TLS Port With Access Line Effective Date 1,800.00 07/01/15 Connection 1000Mbps

Quantity \$ 1,800.00

Circuit: 28.LVXX.000451..PA Service Description Effective Date 700.00 6 TLS Port With Access Line 07/03/06 Connection 100Mbps Quantity

\$ 700.00 Circuit: 28.LVXX.000453..PA

Service Description Effecti
7 TLS Port With Access Line Effective Date 700.00 07/03/06

Connection 100Mbps Quantity \$ 700.00

Circuit: 28.LVXX.000454..PA Service Description Effective Date 700.00 8 TLS Port With Access Line 07/03/06 Connection 100Mbps

Quantity \$ 700.00 Circuit: 28.LVXX.000455..PA

Service Description Effecti
9 TLS Port With Access Line Effective Date 700.00 07/03/06 Connection 100Mbps

Quantity \$ 700.00

Circuit: 28.LVXX.000457..PA Service Description Effective Date 700.00 07/03/06 10 TLS Port With Access Line Connection 100Mbps

Quantity \$ 700.00



Billing Date: 03/01/16 Page 8 of 10

CASE ID: SL-2016-10-

Telephone Number: 215-182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

Case-390

Advanced Data Services started July 1, 2015
billing questions call Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LVXX.000459PA		
Service Description Effective Date  1 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Qualities sy		\$ 700.00
Circuit: 28.LVXX.003269PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date 5 TLS Interoffice Mileage	11/14/11	.00
Quantity 4 6 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1		\$ 700.00
Line: 215 182-3844		
Service Description Effective Date 7 Listed Service Quantity 1	06/01/06	.00
8 Non-Published Service Quantity 1	12/21/11	.00
quantity I		\$ .00
Advanced Data Services invoice charges		\$ 23,512.00

**Total Current Advanced Data Services Invoice Charges** \$ 28,112.00

## For Your Information

#### **Customer Proprietary Network Information (CPNI) Notice for** Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: **03/01/16** Page **9** of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

## For Your Information

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register,
- 2. Enter your invitation code IB0Y8HQ2MB and complete the simple registration process.  $\!\!\!\!^\star$
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 04/29/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 28,112.00	\$ 28,112.00
Total	\$ .00	\$ 28,112.00	\$ 28,112.00

PA210\*HBRDA1



Billing Date: **03/01/16** Page **10** of 10<sup>-</sup> Telephone Number: 215 132-4895 Account Number: 215 182-4895 365 13Y

CASE ID: SL-2016-10-Case-390 FRN: 2800436 Services started July 1, 2015 Doc Ref ID: E

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Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

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Billing Date: 04/01/16 Page 1 of 8 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

### BERKS COUNTY INTERMEDIATE

## **Account Summary**

Previous Charges	\$ 2,376.00	
Payment Received on Mar 22.	-2,376.00	
Balance	\$ .00	
New Charges		
Verizon (page 3)	\$ 2,673.00	
Total New Charges Due Apr 28, 2016	\$ 2,673.00	

Incorrectly invoiced (Billing Date 04/01/16). Correct amount \$4,158.00. Invoice was adjusted on the July 1 2016 invoice.

Eligible

Manage Your Account Online

**Total Due** 

Go to the For Your Information section for details

\$ 2,673.00

Questions about your bill? Call 1800 700-829 1 9 2015 See page 2 for all other Vertices

Change of billing address?

Go to verizon com/billingaddress or call us

▼ Detach & return payment slip with your check, payable to Verizon.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E



Billing Date: 04/01/16 Page 2 of 8 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84Y

How to Reach Us			С.,
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm·M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

#### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee, This service is not provided by Verizon and Verizon does not impose the fee, Verizon only collects the charges on your bill.

## **Previous Payment**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## **Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1,5%.

## Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

#### **Product Information**

For Verizon product information visit verizon corn or use our automated help line at 1-800-234-2340,

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon/

CASE ID: SL-2016-10-

Billing Date: **04/01/16** Page **3** of 8 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

## MONTHLY SERVICE - NON-BASIC (Apr 1 to Apr 30)

| Description | Qty | Unit Rate | CPE Routers | 9 | 297.00 | 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00 | \$ 2,673.00

Verizon non-basic charges \*\*

\*\*Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges
Reference ID DCXGU0K182

\$ 2,673.00

#### For Your Information

#### Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

## **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

## Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal services.
- \* a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- \* a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: **04/01/16** Page **4** of 8 Telephone Number: 215 182-3844 Account Number: 215 182-3844 731 84

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

## For Your Information

by the FCC;

\* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,

\* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

#### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

#### Pay Per Use Rate Increases

Pricing Changes for Business Services
On or after May 21, 2016, Pay Per Use rates for the features listed below (where available) will change to \$2.00.

\* \*69, Busy Redial, Call Trace and 3 Way Calling

These increases do not affect customers who subscribe to these services on a monthly, rather than Pay Per Use, basis.

You may avoid incurring charges for these features by not using these optional features

#### Easy Account Management Available Online

We offer online account management at verizon.com/mybizlearn for our small business customers (less than 20 employees). Register or sign in today to My Business Account. With one user ID and password, you can:

- \* Access your Verizon phone, Internet, online applications, TV and Small Biz Rewards accounts and services
- \* View, print and pay bills
- \* Get technical support
- \* Sign-up for special discounts, and much more

And to our medium business customers, explore the tools that cater to your business needs. Register today in the Business Sign-In area at verizonenterprise.com.

- \* Get an order status around the clock
- \* Receive an email notification when your invoice is ready, so you can download or print it)
- \* Select paperless billing and pay online
- \* Create, view and review the status of a repair ticket without making a phone call
- \* Gain access from a mobile device or tablet, which means you are connected to your business at all times

# Important Information Regarding Telecommunications Relay Service (TRS)

TRS provides an operator to telephone users who use text telephones (TTY) or web capable devices (WCD) because they are deaf, hard of hearing, or speech disabled. From payphones, TRS local calls are free; toll calls must be billed to calling cards, prepaid cards (PPC), collect or third party billing. PPC information is available online at fcc.gov/consumers/guides/prepaid-phone-cards-what-consumers-should-know.

TRS is provided 24 hours a day, 365 days per year with no time limits. For further information call your state TRS Provider, visit the FCC's TRS web site at fcc. gov/general/telecommunications-relay-services-trs, or read the explanation available in telephone books. Available TRS methods are explained below.

To call a TTY user, dial TRS at 711. A Communications Assistant (CA) will place your

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



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Billing Date: **04/01/16** Page **5** of 8 Telephone Number: 215 182-3844 Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

## For Your Information

call and type your spoken words for the TTY user. The CA will read to you the messages the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users for TTY, regular phone charges do apply.

Speech-to-Speech Service (STS) is another form of TRS available by calling 711. The CA can assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls.

IP Relay Service is a form of TRS which relays calls from a WCD. A CA follows the TTY call quidelines. To use IP Relay:

- call guidelines. To use IP Relay:
  \* connect a WCD to an Internet Service Provider
- \* type in your TRS IP Internet address
- \* enter your 10 digit presubscribed number
- \* select your preferred relay operator's icon

Video Relay Service (VRS) relays calls for those using sign language. VRS information is available at fcc.gov/consumers/guides/video-relay-services. Some TRS providers offer Captioned Telephone Service (CTS) which is accessed with a captioned telephone and available for persons with some residual hearing.

#### Discontinuance of Certain Services

Subject to applicable regulatory approvals, on or after July 8, 2016, your Verizon local exchange company\*, Verizon Long Distance LLC and Verizon Select Services Inc. (collectively "Verizon") will no longer offer domestic or international Person-to-Person, 3rd Number Billing, or Collect Call operator services anywhere in the United States or elsewhere. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of Verizon. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service

\*The Verizon local exchange companies are Verizon Delaware LLC, Verizon Maryland LLC, Verizon New England Inc., Verizon New Jersey Inc., Verizon New York Inc., Verizon North LLC, Verizon Pennsylvania LLC, Verizon South Inc., Verizon Washington, DC Inc., and Verizon Virginia LLC.

## TO OUR BUSINESS CUSTOMERS WITH CALLER ID, CALL FORWARDING, CALL WAITING AND VOICEMAIL

Effective on or after June 18, 2016, Verizon will grandfather Caller ID Number Only, Call Forwarding - Don't Answer, Call Forwarding - Busy Line, and Call Waiting ID Deluxe. Verizon will no longer offer these services to new customers and will not allow existing customers to make moves, adds, or changes to these services. However, you may terminate these services at any time. For more information concerning other service options, or if you would like to speak with someone concerning this Issue, please call Verizon at the toll-free number reflected on this invoice.

#### Surcharges

Surcharges include:

- \* a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network:
- \* a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service:
- \* a Long Distance Access Charge to help defray the cost of access charges and fees

33 9998 2151823844 0

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015
Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

verizon/

CASE ID: SL-2016-10-

Billing Date: **04/01/16** Page **6** of 8 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

## For Your Information

that local exchange companies assess on us or our agents for state-to-state and international calling:

- \*a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC:
- \* a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- \* a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

#### FUSF Fee Changes April 1, 2016

Your Federal Universal Service Fund (FUSF) fee may change on April 1, 2016. Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

#### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

## You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register.
- 2. Enter your invitation code P100U8UCAL and complete the simple registration process.\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 05/30/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 04/01/16 Page 7 of 8 Telephone Number: 215 182-3844

Case-390 FRN: 2800436

Account Number: 215 182-3844 731 84Y Services started July 1, 2015

Doc Ref ID: E

## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 2,673.00	\$ 2,673.00
Total	\$ .00	\$ 2,673.00	\$ 2,673.00

Supporting Document #4 Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



CASE ID: SL-2016-10-

Billing Date: 04/01/16 Page 8 of 8 .Case-390
Telephone Number: 215 182-3844
Account Number: 215 182-3844 731 847
Services started

Services started July 1, 2015

Doc Ref ID: E

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Application Type & Application Number: Form 471 Application 1015029 FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

Invoice \$26,922.00		22.00	FRN: 280043	36
Ineligible \$(700.00)		\$(700.00)	ALACE LC 28.LVXX.250102PAservices start	ted July 1, 2015
	Ineligible	\$(700.00)	RMCTC (OLD) 28.LVXX.000451PA	, ,
	Ineligible	\$(700.00)	GOVERNOR MIFFLIN (OLD) 28.LVXX.000	455PA
	Ineligible	\$(700.00)	MUHLENBERG (OLD) 28.LVXX.000457PA	A
	Ineligible Ineligible	\$(700.00)	KUTZTOWN (OLD) 28.LVXX.000461PA ANTIETAM JR-SR HIGH SCHOOL	
	Ineligible	\$ 490.00		Doc Ref ID: E
	Total Eligible	\$23,912.00	(OLD) 28.LVXX.000454PA	

To Frake R-4/11/16

Billing Date: 04/01/16 Page 1 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

### BERK'S COUNTY INTERMEDIATE

#### **Account Summary**

Previous Charges	\$ 28,112.00	
Payment Received on Mar 22.	- 28,112.00	* NOTE*
Balance	\$ .00	#490.00 CR ON ANOIS
New Charges		
Other Providers (page 1)	\$ 26,922.00	100Mbps circuit for 31/16
Total New Charges Due Apr 28, 201	6 \$ 26,922.00	3/21/16.
Total Due	\$ 26,922.00	
Manage Your Account Online		What obout 8/21/15 - 2/29/
Go to the For Your Information section	for details	10.00
		What about other four

- RMCTC, GM, MU, KU

the same time?

circuits turned down at

Four (old) circuits ineligible.

28.LVXX.000451..PA (old) 154184 READING-MUHLENBERG CAREER AND TECHNOLOGY CENTER

28.LVXX.000455..PA (old) 21125 GOVERNOR MIFFLIN SR HIGH SCH

28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL

28.LVXX.000461..PA (old) 21047 KUTZTOWN SR HIGH SCHOOI

Questions about your bill? Call 1800 700-8297

See page 2 for all other Verizon contact information.

Change of billing address?

Go to verizon com/billingaddress or call us

Detach & return payment slip with your check, payable to Verizon.

Made payment to avoid late payment fee. Ongoing billing dispute with vendor.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015

Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds

CASE ID: SL-2016-10-Case-390

FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

## verizon/

Billing Date: 04/01/16 Page 2 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y

#### How to Reach Us

HOW to neach 05			
Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

<sup>\*</sup> Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

#### Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

#### Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

## Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

#### Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

#### Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for hight cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

#### Product Information

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

CASE ID: SL-2016-10-

Billing Date: 04/01/16 Page 3 of 10 CASE ID: SL-2 Telephone Number: 215 182-4895 Case-390 Account Number: 215 182-4895 365 13YFRN: 2800436

Services started July 1, 2015

Total Verizon charges Reference ID BOEECR3182

\$ .00

Doc Ref ID: E

Billing for Advanced Data Services	Advanced Data Services billing questions call 1-800-VERIZON
The following charges appear on your Verizon Services. Direct your billing questions to the p	bill as a service to Advanced Data shone number on the right.
Summary of Advanced Data Services Current Month Charges Total Advanced Data Services	\$ 4,600.00 \$ 4,600.00
Current Month Charges Circuit/Line/Site Charges Monthly Charges One Time & Prorated Charges/ Credits	4600.00 .00
Discount Savings	.00
Total Current Month Charges	\$ 4,600.00
Circuit/Line/Site Charges	
Circuit: 28.LUXX.575048PA 03/22/16-04/21/16 28.LUXX.57504	8PA 16064433 BCIU EDUCATION CENTRE
Monthly Charges	1,800.00
Net Charge	\$ 1,800.00
Circuit: 28.LVXX.250085PA 03/22/16-04/21/16 28.LVXX.25008	5PA 16064431 BCIU LEARNING CENTER AT ST. PA
Monthly Charges	700.00
Net Charge Circuit: 28.LVXX.250086PA	\$ 700.00
03/22/16-04/21/16-28.LVXX.2500	86PA 16036581 BCIU LEARNING CENTER
Monthly Charges	700.00
Net Charge	\$ 700.00
Circuit: 28.LVXX.250102PA 03/22/16-04/21/16 28.LVXX.25010	02PA 220684 BCIU LEARNING CENTER AT ALSACI Ineligible
Net Charge	700.00 \$ <b>700.00</b>
Circuit: 28 I VXX 250486 DA	36PA 21068 PERRY ELEMENTARY SCHOOL
Monthly Charges	700.00
Net Charge Total Charges	\$ 700.00
E3	\$ 4,600.00
Service and Equipment Information	
Inventory of Account Level Services Account Contract(s) Contract ID CUSTOM CONTRACT	0002063288
CUSTOM CONTRACT	· 06/30/16 0002067300
Length of Term: 60 Mth( Start/End Dates: 07/30/14-	(s) · 07/29/19



CASE ID: SL-2016-10-Billing Date: 04/01/16 Page 4 of 10 Case-390

Telephone Number: 215 182-4895

Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015
Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON

Billing for Advanced Data Services Circuit: 28.LUXX.575048..PA Effective Date Service Description 1,800.00 1 TLS Port With Access Line 06/27/12 Connection 1000Mbps Quantity \$ 1,800.00 Circuit: 28.LVXX.250085..PA Effective Date Service Description 2 TLS Port With Access Line 700.00 06/27/12 Connection 100Mbps Quantity \$ 700.00 Circuit: 28.LVXX.250086..PA Effective Date Service Description 3 TLS Interoffice Mileage 07/02/12 .00 Quantity TLS Port With Access Line 700.00 06/27/12 Connection 100Mbps Quantity \$ 700.00 Circuit: 28.LVXX.250102..PA Effective Date Service Description .00 07/02/12 5 TLS Interoffice Mileage Quantity TLS Port With Access Line 700.00 06/27/12 Connection 100Mbps Quantity \$ 700.00 Circuit: 28.LVXX.250486..PA Service Description Effective Date 700.00 7 TLS Port With Access Line 07/31/14 Connection 100Mbps Quantity \$ 700.00 Line: 215 199-2352 Service Description Effective Date .00 8 Non-Published Service 06/27/12 Quantity \$ .00 Advanced Data Services invoice charges for March \$ 4,600.00 Summary of Advanced Data Services Current Month Charges Total Advanced Data Services \$ 22,322.00 Current Month Charges Circuit/Line/Site Charges Monthly Charges 22812.00

One Time & Prorated Charges/ 490.00Ê Credits

Discount Savings
Total Current Month Charges \$ 22,322.00

Circuit/Line/Site Charges

Circuit: 28.LUXX.000303..PA

03/22/16-04/21/16 28.LUXX.000303..PA 16036581 BERKS COUNTY INTERMEDIATE UNIT #14 ADMIN

Monthly Charges
Net Charge
Circuit: 28.LUXX.575049..PA

03/22/16-04/21/16 28.LUXX.575049..PA 21137 WILSON HIGH SCHOOL

verizon/

Billing Date: 04/01/16 Page 5 of 10

CASE ID: SL-2016-10-

Telephone Number: 215 182-4895

Case-390 FRN: 2800436

Account Number: 215 182-4895 365 13Y FRN: 2800436 Services started

Services started July 1, 2015
Advanced Data Services billing questions call 1-800-VERIZON Doc Ref ID: E Billing for Advanced Data Services 1,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575054..PA \$ 1,800.00 03/22/16-04/21/16 28.LUXX.575054..PA 21117 EXETER TOWNSHIP SR HIGH SCHOOL ,800.00 Monthly Charges Net Charge Circuit: 28.LUXX.575184..PA \$ 1,800.00 rcuit: 28.LUXX.575184..PA 03/22/16-04/21/16 28.LUXX.575184..PA (new) 21106 MUHLENBERG HIGH SCHOOL Monthly Charges Net Charge Circuit: 28.LUXX.575185..PA 03/22/16-04/21/16 \$ 1,800.00 Net Charge Circuit: 28.LUXX.575186..PA \$ 1,800.00 reuit: 28.LUXX.575186..PA O REPORT OF THE PROPERTY OF THE PROP 1,800.00 Monthly Charges TECHNOLOGY CENTER 1,800.00 \$ 1,800.00 Net Charge Circuit: 28.LUXX.575189..PA 03/22/16-04/21/16 28.LUXX.575189..PA (new) 21125 GOVERNOR MIFFLIN SR HIGH SCH 1,800.00 Net Charge
Circuit: 28.LVXX.000451..PA
03/22/16-04/21/16 28.LVXX.000451..PA
(old) 154184 READING-MUHLENBERG CAREER AND Monthly Charges 700.00 Net Charge Circuit: 28.LVXX.000453..PA Ineligible 03/22/16-04/21/16 28.LVXX.000453..PA 21035 HAMBURG AREA HIGH SCHOOL Monthly Charges Net Charge \$ 700.00 Circuit: 28.LVXX.000454..PA 03/01/16-03/21/16 28.LVXX.000454..PA (old) 21110 ANTIETAM JR-SR HIGH SCHOOL CR 490.00 CR \$ 490.00 Prorated Charges Net Charge Circuit: 28.LVXX.000455..PA (01D) CR \$ 490.00
03/22/16-04/21/16 28.LVXX.000455..PA (old) 21125 GOVERNOR MIFRAN SR HIGH SCH 700.00 \$ 700.00 Monthly Charges Ineligible Net Charge
Circuit: 28.LVXX.000457..PA
Circuit: 28.LVXX.000457..PA
03./22/16-04/21/16 28.LVXX.000457..PA (old) 21106 MUHLENBERG HIGH SCHOOL Monthly Charges 700.00 \$ 700.00 Net Charge
Circuit: 28.LVXX.000459..PA
03/22/16-04/21/16 28.LVXX.000459..PA 21025 FLEETWOOD HIGH SCHOOL Ineligible

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verizon<sup>v</sup>
                                                                                                               CASE ID: SL-2016-10-
                                                                 Billing Date: 04/01/16 Page 6 of 10
                                                                                                               Case-390
                                                                 Telephone Number: 215 182-4895
                                                                                                               FRN: 2800436
                                                                 Account Number: 215 182-4895 365 13Y
                                                                                                               Services started July 1,
                                                                                              Advanced Data Service: billing questions call Doc Ref ID: E 1-800-VERIZON
 Billing for Advanced Data Services
         Monthly Charges
  Net Charge
Circuit: 28.LVXX.000461..PA
                                                                                  $ 700.00
                                              1000
       03/22/16-04/21/16 28.LVXX.000461.PA (old) 21047 KUTZTOWN SR HIGH SCHOOL
                                                                                  700.00
$ 700.00
         Monthly Charges
                                                                                              Ineligible
  Net Charge $ 700.00 Ineligible

Circuit: 28.LVXX.000462..PA
03/22/16-04/21/16 28.LVXX.000462..PA 21144 WYOMISSING AREA JUNIOR SENIOR HIGH SCHOOL
                                                                                  700.00
$ 700.00
          Monthly Charges
  Net Charge
Circuit: 28.LVXX.250065
                                                                                  $ 700.00
                                            250065..PA 21123 BRECKNOCK ELEMENTARY SCHOOL
       03/22/16-04/21/16
                                                                                  700.00
$ 700.00
          Monthly Charges
 Net Charge
Total Charges
                                                                               $ 22,322.00
 Additions and Changes to Verizon Service(s)
 Line Level
                                         AN (OLD 100 Mg
    Circuit: 28.LVXX.000454..PA
                                                                            down 8 |21 15
Service Request: 273585758

Services Removed from Account - Monthly Charges are prorated from 03/01/16 thru 03/21/16

Description of Charge(s) Type

1 TLS Port With Access Line
Connection 100Mbps

Total for 28.LVXX.000454..PA

Explanation of Type
P indicates Pro-Rated Charge
    Service Request: 273585758
                                                                                CR 490.00
                                                                              CR $ 490.00
    P indicates Pro-Rated Charge
O indicates One-Time Charge
 Service and Equipment Information
 Inventory of Account Level Services
 Account Contract(s)
                                   Contract ID
    CUSTOM CONTRACT
                                                      0002058768
          Length of Term:
                                         60 Mth(s)
          Start/End Dates:
                                       07/01/11- 06/30/16
    CUSTOM CONTRACT
                                                      0002068584
         Length of Term:
                                         60 Mth(s)
          Start/End Dates:
                                       06/30/15- 06/29/20
    CUSTOM CONTRACT
                                                      0002068585
         Length of Term:
Start/End Dates:
                                         60 Mth(s)
                                       06/30/15- 06/29/20
Inventory of Circuits/Lines/Sites
Circuit: 28.LUXX.000303..PA
Service Description Effectiv
2 TLS Port With Access Line
Connection 1000Mbps
                                 Effective Date
                                                                                   3,912.00
                                                      07/03/06
      Quantity
                                                                                 $ 3,912.00
 Circuit: 28.LUXX.575049..PA
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CASE ID: SL-2016-10-

Billing Date: 04/01/16 Page 7 of 10 Case-390 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

Advanced Data Services billing questions call 1-800-VERIZON

Doc Ref ID: E

Billing for Advanced Data Services	w #	
Service Description Effective Date 1 TLS Interoffice Mileage	07/28/11	.00
Quantity 5 2 TLS Port With Access Line Connection 1000Mbps	07/28/11	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LUXX.575054PA Service Description Effective Date		
3 TLS Interoffice Mileage Quantity 3	09/13/11	.00
4 TLS Port With Access Line Connection 1000Mbps Quantity 1	09/13/11	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575184.PA Service Description Effective Date 5 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
Circuit: 28.LUXX.575185PA		\$ 1,800.00
Service Description Effective Date 6 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1	1-1	\$ 1,800.00
Circuit: 28.LUXX.575186PA Service Description Effective Date 7 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575188.PA Service Description Effective Date 8 TLS Port With Access Line Connection 1000Mbps Quantity 1	07/01/15	1,800.00
		\$ 1,800.00
Circuit: 28.LUXX.575189.PA Service Description Effective Date 9 TLS Port With Access Line Connection 1000Mbps	07/01/15	1,800.00
Quantity 1		\$ 1,800.00
Circuit: 28.LVXX.000451PA Service Description Effective Date 10 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000453PA Service Description Effective Date 11 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
Charles Co. 1		\$ 700.00

## verizon<sup>v</sup>

CASE ID: SL-2016-10-

Billing Date: 04/01/16 Page 8 of 10 Case-390

Account Number: 215 182-4895 365 13Y FRN: 2800436 Telephone Number: 215 182-4895

Services started July 1, 2015

Advanced Data Services Doc Ref ID: E

billing questions call 1-800-VERIZON Billing for Advanced Data Services

Service Description Effective Date 1 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.000457PA Service Description Effective Date 2 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
A-10-54-54-11-15-15-15-15-15-15-15-15-15-15-15-15-		\$ 700.00
Circuit: 28.LVXX.000459PA Service Description Effective Date 3 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000461PA Service Description Effective Date 4 TLS Port With Access Line Connection 100Mbps Quantity 1	07/03/06	700.00
		\$ 700.00
Circuit: 28.LVXX.000462PA Service Description Effective Date 5 TLS Port With Access Line Connection 100Mbps	07/03/06	700.00
Quantity 1		\$ 700.00
Circuit: 28.LVXX.003269.PA Service Description Effective Date 6 TLS Port With Access Line Connection 100Mbps Quantity 1	07/01/08	700.00
		\$ 700.00
Circuit: 28.LVXX.250065PA Service Description Effective Date		
7 TLS Interoffice Mileage	11/14/11	.00
8 TLS Port With Access Line Connection 100Mbps	11/14/11	700.00
Quantity 1		\$ 700.00
Line: 215 182-3844 Service Description Effective Date		
Service Description Effective Date 9 Listed Service	06/01/06	.00
Quantity 1 10 Non-Published Service	12/21/11	.00
Quantity 1		\$ .00
41	, fou Mauch	\$ 22,322.00
Advanced Data Services invoice charges Total Current Advanced Data Services		\$ 22,322.00 \$ 26,922.00

For Your Information

**Customer Proprietary Network Information (CPNI) Notice for** Residential, Small and Medium Business Customers
CPNI is information that relates to the type, quantity, destination, technical

configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

Entity & BEN: Berks County Intermediate Unit #14 (BEN 126278) Year: 2015 Application Type & Application Number: Form 471 Application 1015029

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 04/01/16 Page 9 of 10 Telephone Number: 215 182-4895 Account Number: 215 182-4895 365 13Y CASE ID: SL-2016-10-

Case-390 FRN: 2800436

Services started July 1, 2015

Doc Ref ID: E

## For Your Information

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon com for a complete listing of our services and companies

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Manage Your Account Online

- 1. Go to http://www.verizonenterprise.com and select Register,
- 2. Enter your invitation code 1QAXRJHNM7 and complete the simple registration process,\*
- 3. Upon signing into Verizon Enterprise Center you will have immediate access to your Billing account.
- \*The Invitation Code provided expires on 05/30/2016 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FRN: 2800436 Appeal to FCC Decision on Improperly Disbursed Funds



Billing Date: 04/01/16 Page 10 of 10 CASE ID: SL-2016-10-

Telephone Number: 215 182-4895 Case-390 Account Number: 215 182-4895 365 13Y FRN: 2800436

Services started July 1, 2015

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## Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$ .00	\$ .00	\$ .00
Non-Basic	\$ .00	\$ 26,922.00	\$ 26,922.00
Total	\$ .00	\$ 26,922.00	\$ 26.922.00